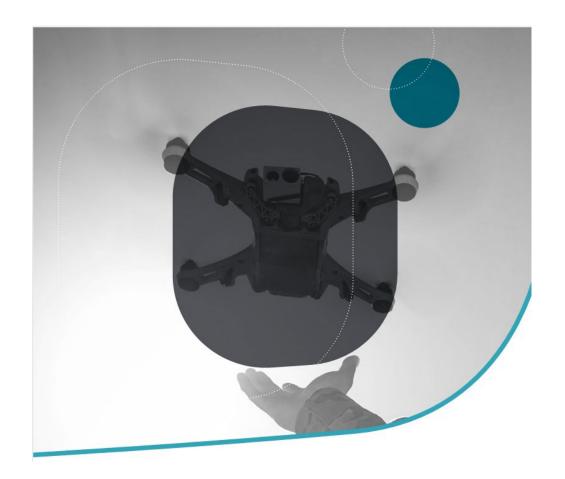
# TEAL 2 Small Unmanned Aircraft System

# **OPERATOR'S MANUAL**



Teal Part # 60083 Revision B 8 September 2023



#### **OVERVIEW**

This manual covers the following Teal products:

- Teal 2 Small Unmanned Aircraft System (sUAS)
- Teal Air Control Ground Station (TAC GS)
- Teal Air Control (TAC) Software and Applications
  - Teal QGroundControl (Teal QGC) Software App
  - Teal TAC Settings Software App
  - Teal Updater Software App
  - Teal Documentation Software App
- Teal Performance Battery Pack
- Teal Battery Charger and Power Supply
- TAC 4-Point Harness

The sUAS and TAC quick start guides are included in the Teal 2 hard case.

Find the online quick start guides at: https://tealdrones.com/support/quick-start-guides/

Or scan this QR code:



#### WARNINGS, CAUTIONS, AND NOTES

Observe identified warnings and cautions for operating procedures before attempting to operate any equipment. Follow safety guidelines to prevent personal injury, damage to equipment, or Federal Aviation Administration (FAA) violations.



**WARNING:** An operating procedure or practice which, if not correctly followed, could result in personal injury or loss of life.



**CAUTION:** An operating procedure or practice which, if not strictly observed, could result in damage to, loss of, or destruction of equipment, data, or surrounding property.



**Note:** An operating procedure, condition, etc., which is important or helpful to highlight.



**SECURITY:** An operating procedure, condition, etc., which is important or helpful to highlight for cyber security best practices.

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## **KIT CONTENTS**

#### **TEAL 2 KIT CONTENTS**

**TEAL-BRANDED HARD CASE** 

#### **CONTENTS:**

**1x TACTICAL DRONE CASE** 

1x TEAL 2 sUAS

2x CLOCKWISE PROPELLERS

2x COUNTERCLOCKWISE PROPELLERS

1x GIMBALLED FLIR HADRON EO / IR CAMERA

1x GIMBAL / CAMERA PROTECTIVE COVER

**1x QUICK START GUIDE** 

FIELD REPAIR KIT

#### **CONTENTS:**

1x 128 GB MICRO SD CARD

1x TORX T8 SCREWDRIVER

**6x TORX ARM ATTACHMENT SCREWS** 

1x CLOCKWISE ROTOR ARM

1x COUNTERCLOCKWISE ROTOR ARM

**2x CLOCKWISE PROPELLER ASSEMBLIES** 

2x COUNTERCLOCKWISE PROPELLER ASSEMBLIES

**1x QUICK REFERENCE CHECKLIST** 

#### **INCLUDED BUT PACKAGED SEPARATELY:**

2X TEAL PERFORMANCE BATTERY PACKS

1X BATTERY CHARGER POWER SUPPLY w/ AC POWER CORD

**1X BATTERY CHARGE ADAPTER** 





#### **TEAL AIR CONTROL KIT CONTENTS**

TEAL-BRANDED HARD CASE

## CONTENTS:

1x TAC & INTERNAL RADIO PER TAC SKU

**1X USB3 DATA CABLE** 

**1X TAC 4-POINT HARNESS KIT** 

**1X TAC HARNESS INSTRUCTION CARD** 

#### INCLUDED BUT PACKAGED SEPARATELY:

**2X TEAL PERFORMANCE BATTERY PACKS** 

1X BATTERY CHARGER POWER SUPPLY w/ AC POWER CORD

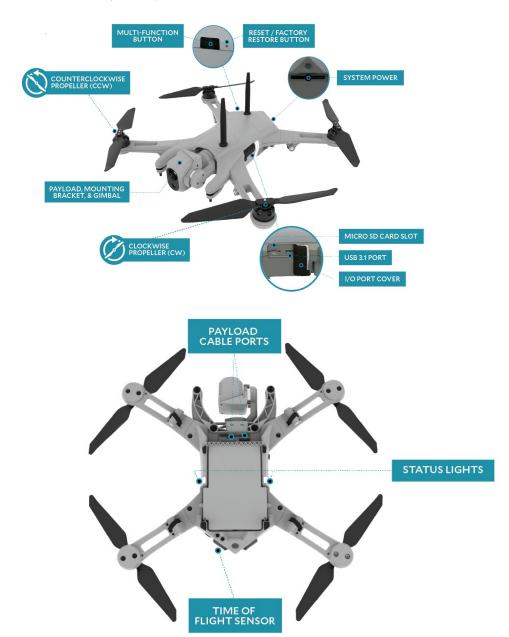
**1X BATTERY CHARGE ADAPTER** 



# **COMPONENT OVERVIEW**

### **sUAS OVERVIEW**

The following diagram illustrates the major components of the sUAS.



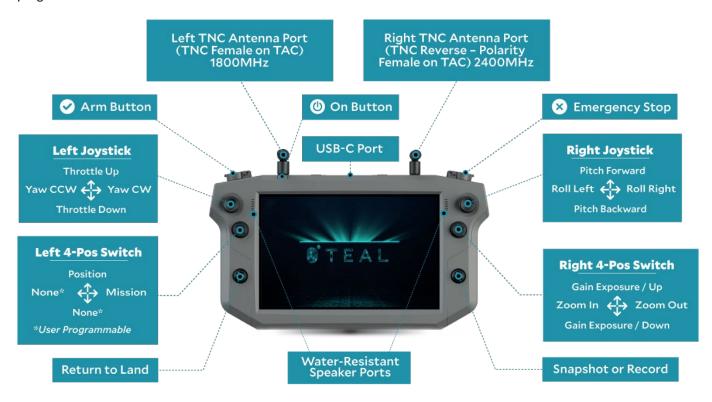
#### **REGISTER THE SUAS**

The Teal sUAS is designed and tested in accordance with 14CFR Part 89 as a standard Remote Identification (RID) UAS.

Use the RID serial number to register the sUAS with the FAA. Locate the RID serial number on the bottom of the sUAS. Enter the RID serial number in the serial number field on the FAA registration application. Do not use the manufacture serial number.

#### **TAC CONTROLS OVERVIEW**

The TAC has a set of left and right buttons, controls, and ports on the front, rear, and top panels. The left and right sets on the top panel each include a joystick, a 4-position switch, and a push button. The left and right-hand sets on the bottom panel each include two push buttons. The front panel includes a left and right-hand push button, each protected with a spring-loaded flip-guard door to prevent accidental actuation. These controls are user programmable. The default programmed functions are shown below.





## **GETTING STARTED**

Estimated time: 75-95 minutes.

Follow our instructional videos on our website at: https://tealdrones.com/support/training-videos/

or scan this QR code:



#### **CHARGE THE BATTERY PACKS**

The Teal 2 sUAS and the Teal Air Control (TAC) ground control station each require one lithium-ion Teal performance battery pack. Use the provided charge adapter and power cord to charge the battery. The charger power supply operates on an AC voltage range of 100-240 VAC. The AC cord can be replaced with an appropriate cord.

Battery packs fully charge in 65 minutes. Batteries charge from 10% to 80% in 35 minutes.

If the battery pack is exposed to low temperatures (32 °F [0 °C] or lower) for more than one hour, use the charger to preheat battery packs. The time it takes pre-heat cold batteries varies according to the starting temperature of the battery pack.

#### **WARNING**



Store batteries between -20 °C to 45 °C (-4 °F to 113 °F). Do not keep batteries in hot vehicles. Improperly stored battery pack may become unstable, overheat, damage battery cells, and potentially catch on fire.

Press the battery's power button to power on a battery pack and view the charge status. The battery does not have to be connected to a TAC or sUAS to power on. When the battery is not attached to a sUAS or TAC, the battery automictically

shuts off after three seconds. When the battery is attached to a sUAS or TAC, the battery needs to be powered off manually.

Batteries ship in a low-power mode called shipping mode.

To see if the battery is in shipping mode:

- 1. Press the battery power button.
- 2. Watch the LEDs. If the second and fourth LEDs flash three times, the battery is in shipping mode.
- 3. Charge the battery. Charging the battery takes the battery out of shipping mode.

It is safe to remove the battery from the charger at any time.









Charge each battery pack on the Teal battery charger before each flight.

To charge the battery pack:

- 1. Insert the DC charger power cable into the charger.
- 2. Plug the AC power cord into an AC outlet. The green LED lights illuminate when it receives power.
- 3. Insert the battery pack onto the charger, fully engaging the side latches with the charger.

All five LED lights illuminate when the battery pack is completely charged.



To remove the battery pack from the charger:

- 1. Pull back the two side latches.
- 2. Pull the battery pack vertically away from the charger.

#### **CAUTION**



After charging, remove the battery from the charger to prevent prolonged heating and damage to the battery.



Charge within the temperature range of 0  $^{\circ}$ C to 45  $^{\circ}$ C (32  $^{\circ}$ F to 113  $^{\circ}$ F). Do not operate the charger in direct sunlight to avoid exceeding temperature limits.



Unplug the charger power supply when not in use to prevent unnecessary heating and wear on electrical components.



Always power down the Teal 2 and TAC before removing and replacing battery packs.

#### PREPARE THE VEHICLE FOR FLIGHT

To prepare the vehicle for flight:

- 1. Inspect arms for airworthiness. Check for damages such as cracks, separated seams, or fractured.
- 2. Attach the arms to the sUAS.
  - a. Insert the clockwise (CW) and counterclockwise (CCW) arms into their corresponding sockets. CW arms do not fit into CCW arms. CCW arms do not fit into CW arms.
  - b. Make sure all four arms lock into their fully extended position.





#### WARNING



Replace the arm if the arm lock mechanism is worn and does not lock.

- 3. Inspect the propellers for airworthiness. Check for damages such as warped, chipped, or cracked propellers.
- 4. Attach the propellers to the arms.
  - a. Match the clockwise (CW) black propeller rivets to the CW black ring on the propeller motor.
  - b. Match the counterclockwise (CCW) silver propeller rivets to the CCW silver ring on the propeller motor.
  - c. Align and insert the three legs on the underside of the propeller into the three slots on the motor.
  - d. Push down to compress the spring on the shaft.
  - e. Rotate a guarter turn until it hits its mechanical limit.
  - f. Allow the spring to push up the hub into its locked position.



#### **WARNING**



Replace propellers if they are damaged or cracked.

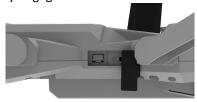


**Note:** CW propellers lock into place by turning them in a CCW direction. CCW propellers lock into place by turning them in a CW direction.



Figure 1 Clockwise and counterclockwise arms and propellers.

- 5. **Remove** the gimbal protective cover.
- 6. Insert and latch a fully charged battery pack into the battery compartment on the bottom of the sUAS.
- 7. Verify both battery pack latches are fully engaged with the airframe to secure the battery pack.



8. Insert the SD card into the card slot in the airframe with the gold pads up. This step is optional.

#### **PREPARE THE TAC**

To prepare the TAC for sUAS control:

1. Attach the antennas. Screw the antenna in a clockwise direction onto the TNC connectors on the TAC.



Teal TAC 2.4GHz or 2.3GHz ISM Band MIMO

Teal TAC 1.8GHz Antenna

2. Insert a fully charged battery pack. Make sure the side latches are fully engaged with the TAC housing to secure the battery.



#### **POWER ON THE TAC**

To power on the TAC:

- 1. Insert a battery pack into the TAC battery housing.
- 2. Press and hold the battery pack power button for four seconds. The center LED lights glow when the battery power is on.
- 3. Press and hold the TAC tablet power button for two seconds. The tablet displays an animated Teal logo when the TAC starts.
- 4. Swipe up to open the Teal QGroundControl (Teal QGC) application.

#### **POWER ON THE TEAL 2**

To power the Teal 2:

- 1. Insert a battery pack into the sUAS battery housing.
- 2. Press and hold the battery power button for four seconds. The center LED lights up when the battery pack is on.
- 3. Listen for the exhaust fan to start-up.
- 4. Wait for the side panel lights to illuminate. This takes approximately 15 seconds and indicates the sUAS is powered on.
- 5. Wait for the gimbal to center and level itself in a forward-facing position. Gimbal movement means gimbal startup was successful and the sUAS is ready to link with the TAC.

#### **ACCESS THE TAC APPS**

The TAC houses a Samsung Galaxy Tab Active Pro tablet PC running the Android operating system. Several Android applications are installed on the TAC.

The Teal QGroundControl (Teal QGC) app automatically launches when the TAC tab turns on. The Teal QGC app contains the settings and controls for customizing sUAS parameters for flight.

1. Touch anywhere along the top edge of the screen and swipe downward. A narrow vertical gray bar appears at the top. A narrow grey side-bar menu tab appears on the right edge of the screen.





2. Tap and slide this gray side-bar menu tab to the left. This opens a vertical sidebar menu that shows the most recently used apps.



3. Tap this icon at the bottom right of the sidebar menu to see all available apps.



4. Tap the icon for the app that you would like to launch.

#### **CONNECT TO WIFI FOR CORRECT TIME**

Correct time is critical for accurate sUAS RID information.

To receive the correct time and date, connect the TAC to WIFI. Connect the TAC to WIFI each time the TAC powers on for flight.

To connect to WIFI:

- 1. Power on the TAC.
- 2. When the lock screen appears, swipe up to open the tablet.
- 3. Swipe down from the top of the screen. A small bar appears at the top and a tab appears on the right.
- 4. Touch the tab on the right and swipe left to open the icon tray.
- 5. Tap **Teal Settings**.
- 6. Tap Configure Device.
- 7. Under **Network** tap Wi-Fi. Active Network now highlights Wi-Fi.
- 8. Tap the **TealQGC** app screen to maximize it.
- 9. Swipe down from the top to check the time and date are up to date.
- 10. Open Teal Settings.
- 11. Tap Configure Device.
- 12. Under Network tap **Drone**. Active Network now highlights Drone.

#### PAIR AND CONNECT THE TAC WITH THE TEAL 2

Most vehicle and TAC kits are paired in the factory. The system remembers the pairing and automatically connects when the Teal QGC app launches. See the pairing section in Teal 2 sUAS for how to pair a sUAS and TAC.

To verify the sUAS and TAC are paired and connected:

- 1. Power on the TAC.
- 2. Power on the vehicle.
- 3. Verify the Teal QGC application is open on the TAC. The app shows the Fly View screen.
- 4. Check the Paired vehicle identification icon in the upper left corner. If the vehicle is listed next to the icon, the sUAS is paired and connected. Alternatively, open the Teal Settings application. The first screen shows which vehicle is paired and connected.

If the vehicle and Tac are not paired, pair the sUAS and TAC.

To pair the sUAS and TAC:

- 1. Open the Teal Settings application.
- 2. Click Pair Drone +.

- 3. Press and hold the pair button on the back of the vehicle for five seconds.
- 4. Click Continue.
- 5. Select the vehicle to pair. Pair one vehicle at a time.
- 6. Click Pair with this device.
- 7. Confirm the settings.
  - a. Confirm the network name, password, channel, and drone range.
  - b. The available drone ranges are short, mid, and long. Long is the recommended drone range.

Drone Range	Distance	Bandwidth	Power
Short	500m	8 MHz	7dbm
Mid	3000m	8 MHz	20dbm
Long	7500m	8 MHz	30dbm

- 8. Click Confirm and start pairing.
- 9. When pairing is successful, click Finish.
- 10. Click Teal QGC in the bottom right corner to return to the Fly View.



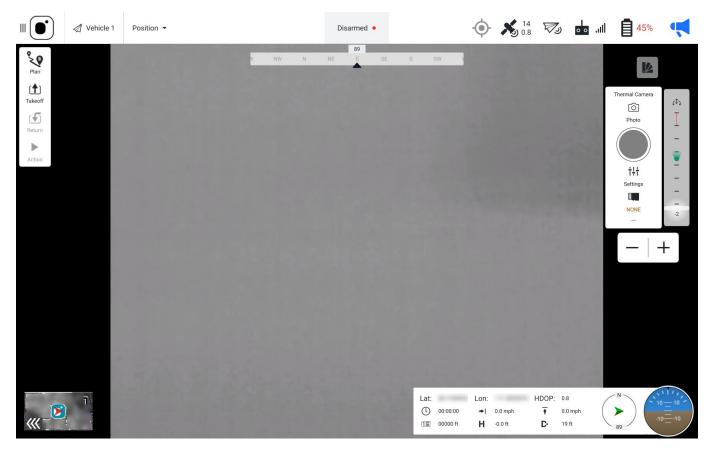
**Note:** To change the channel after the vehicle is paired, unpair the vehicle. Follow the pairing steps and change the channel on the confirm settings page

## **FLY VIEW OVERVIEW**

Fly View is the main screen in the Teal QGC app. The Teal QGC fly view automatically launches when the TAC powers on. Use Fly View to command and monitor the vehicle during flight.

Use the fly view to:

- Pair the sUAS and TAC
- Run the automated pre-flight checklist, if enabled.
- Control missions.
- Arm or disarm the sUAS
- To set the E-stop button.
- Takeoff.
- Land.
- Return to launch (RTL).
- Go to or orbit a specified location.
- Switch between the map view and video view
- Display mission, telemetry, and other information for the sUAS.



#### **FLY VIEW MAP OVERVIEW**

The fly view displays a map and video view in a large window and a small window. Tap the small screen in the left bottom corner to change which view displays on the large window.

The map shows the position of the TAC, the sUAS, and the mission. Use a finger to reposition the map. If the sUAS moves outside the view of the screen, the map automatically re-centers over the sUAS.

To zoom in on the map, touch the screen with two fingers and slide them apart. To zoom out on the map, touch the screen with two fingers and slide them together.

#### **FLY VIEW MAIN TOOLBAR**

The Main Toolbar spans the width of the screen at the top of the Fly View and displays system information.

Status icons display when Teal QGC connects to a vehicle. Click an icon for detailed information.

These icons are referenced throughout the manual.

These icons and indicators are:

#### **VIEW-SELECT MENU**



The Main menu icon in the left corner of the main toolbar contains a vertical view-select menu.

The menu options are:

Fly: Control and monitor the sUAS and view streaming video while in flight.

Plan: Create autonomous missions.

**Analyze:** Download logs and access the MAVLink console.

Vehicle Setup: Configure and tune the vehicle.

**Photos:** Manage downloaded photos, and view photo metadata.

**Settings:** Configure the Teal QGC app.

#### PAIRED VEHICLE IDENTIFIER

√ Vehicle 1

The Paired Vehicle icon displays the unique identifier (UID) of the paired, connected vehicle. If multiple vehicles are paired, only the connected vehicle is displayed.

#### **FLIGHT MODE INDICATOR**

Position •

The flight mode indicator displays the set flight mode or the system. Touch this icon to display a drop-down menu to select either altitude mode or the position mode.

Alternatively, use the left castle switch to change the flight mode.

#### **ARMED AND DISARMED STATUS**

Disarmed •

The armed and disarmed status is centered on the main toolbar. This indicates whether the vehicle is currently armed or disarmed. **Touch** this icon to display a confirmation slider box to arm or disarm the sUAS.

Use this icon as alternative to the TAC buttons.

#### **RID STATUS INDICATOR ICON**



The RID Status Indicator icon shows the status of the sUAS. In the event of RID broadcasting failure, an emergency status appears on the TAC. If the sUAS detects an error during flight, RID alerts the pilot and returns the sUAS to the landing point.

#### **RID EMERGENCY DECLARATION ICON**



Tap the RID Emergency Status Declaration icon to manually declare an emergency. If the pilot detects an issue with the sUAS, they can manually input an emergency status.

#### **GPS STATUS ICON**

Touch the GPS status icon to view details of GPS Count, GPS Lock, HDOP, the Vertical Dilution of Precision (VDOP), and Course Over Ground (COG).



The top number of the icon indicates the satellite count, and the bottom number indicates the current horizontal dilution of precision (HDOP) value. A good HDOP value is below one. An acceptable HDOP value is below two.

**GPS LOCK:** Indicates the type or level of GPS lock currently. Verify the GPS lock is acquired. This ensures the correct flight mode. A three-tone chime from the sUAS indicates GPS lock. The **Satellite icon** on the TAC Fly View menu bar also indicates GPS status. Tap the Satellite icon for details.

**COG:** Indicates the compass direction the vehicle is traveling. Note that this may or may not be the same as the "heading" which is the compass direction the vehicle is pointed. Wind may cause the COG to differ from the vehicle's actual heading.

#### **CAUTION!**



It is critical for Teal 2 to be connected to a sufficient number of satellites to be able to triangulate the position of the vehicle. It is critical to have at least eight (8) but recommended that ten (10) satellites are indicated on the GPS icon prior to takeoff.

#### **RC RSSI ICON**



The RC RSSI indicates the radio signal strength as is common on consumer cell phones.



Touch this icon to view the RSSI values for the TAC signal strength at the vehicle (MK1 RSSI), and the vehicle signal strength at the TAC (TAC RSSI).

#### **BATTERY ICON**



This icon conveniently shows the battery charge level of the sUAS. Check the TAC's battery charge level by tapping the battery power button on the back of the TAC.

Touch this icon to view the vehicle battery's current voltage level and the accumulated amount of power consumed by the vehicle (in mAh) in this session.



#### **CAUTION!**



The sUAS will not arm when the battery pack charge level is 20% or less.

#### **VEHICLE MESSAGES ICONS**



This icon notifies the use of any pilot messages. It is grayed-out until there is an pilot message at which point it turns to blue, or changes to a warning icon in the case of a critical message. Touch the icon to view the messages.

Closing this window turns the warning icon back into the gray horn icon.

Old messages can be reviewed by touching the gray icon. All messages will remain until the user permanently deletes them by touching the trash can symbol in the lower right-hand corner of this window.

#### **CAUTION!**



Messages cannot be individually deleted. All messages will be deleted if this function is selected.

#### **FLY TOOLS OVERVIEW**

The fly tools box is fixed vertically near the upper left-hand corner of the Fly view.

These functions found in the Fly Tools are the Pre-flight checklist, Takeoff, Land, and Return/Return to Launch (RTL).

The Pause function causes the sUAS to hover and can be used in most operations, to include takeoff, land, orbiting, etc.

The Action button offers additional options, to include changing the altitude, and starting and resuming a mission.

Find more information in the Pre-flight, In-flight, landing, and TAC details section.

#### **CUSTOMIZING PERSONAL SETTINGS**

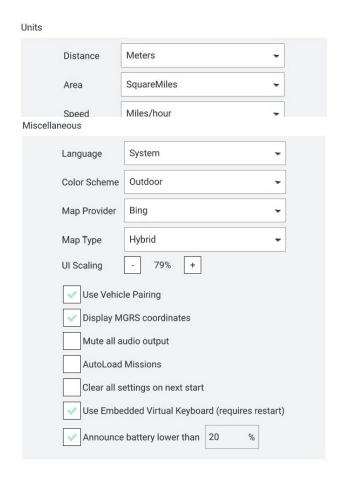
Use the **General Settings** screen to customize user preferences. The most commonly used ones are referenced here. For a more complete list, please see the Teal QGC App section.

- 1. Touch the **Main menu** icon in the top left of the screen.
- 2. Select General.

A list of settings appears.

UNITS: Allows selection between feet and meters, imperial and metric, and Celsius and Fahrenheit.

MISCELLANEOUS: Select your language, dark/light mode, map provider and map type, etc.





**Note**: As of the publication of this manual, a software bug has made selecting a different language not an option at this time and is being investigated.

**DATA PERSISTENCE:** Disabling this option will result in telemetry logging and map tile caching to not be written to disk. This can be useful for security reasons but can also result in unintentional data loss.

**TELEMETRY LOGS FROM VEHICLE:** Saves telemetry logs in different formats to the vehicle which can later be downloaded to the TAC, to include logs in a CSV format for importing data into other programs for data analysis, such as spreadsheets.

**FLY VIEW:** These user preferences include using the pre-flight checklist, centering the map on vehicle, setting gimbal joystick and slider speeds.

**PLAN VIEW:** Entering the DEFAULT MISSION ALTITUDE value here sets the altitude in the Plan screen at which missions fly by default, unless otherwise specified.

**VIDEO & VIDEO RECORDING:** These preferences are still under development.

**PICTURE SETTINGS:** Configures full-resolution images whenever a snapshot is taken. **Check** the DOWNLOAD FULL RES IMAGE IN FLIGHT box.

#### **CAUTION!**



Enable all photo functions before flight or else they will not be stored locally on the TAC and will not be transferrable after the mission.

**TEAL QGC SOFTWARE VERSION:** The current version of the Teal QGC software version that has been downloaded onto the TAC is shown here. See the **Teal Updater App** section for instructions to update the software/firmware.

#### **DOWNLOADING MAPS**

Upload maps, create missions, define safety parameters, set units of measurement and other user setting preferences.

Maps need to be downloaded for each area only once. We recommend downloading maps before going into the field. This can be done while in the field as long as there is a wi-fi connection.



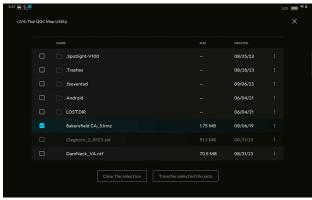
Follow along with our instructional video, *Downloading Offline Maps Teal 2 Drone* on our website at: https://tealdrones.com/support/training-videos/



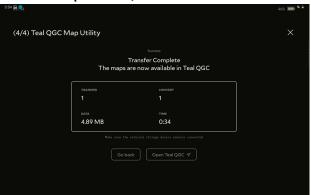
**Note**: "Offline maps" is the name given to the maps on the TAC. There are no "online" maps. Different map areas are called "Tile Sets".

Connect the TAC to an external storage device via the USB-C port.

- 1. Open **Teal Settings**.
- 2. Click Transfer maps.
- 3. Tap Continue.
- 4. Allow access to the storage device.
- 5. Select the map tile sets for transfer.



- 6. From the content list, select the files for transfer.
- 7. Tap Transfer selected tile sets.
- 8. Once the tiles transfer, click Go Back or Open TealQGC.





File sets are downloaded for planning and running missions in specific geographic areas. Depending on the mission type and location, cyber security best practice dictates that these prior tile sets should be deleted from the TAC.

#### **MISSION PLANNING**

This screen is used to plan autonomous missions and save or upload them to the sUAS during mission planning or while in the field. Here you can set takeoff and return to launch commands, waypoints, rally points, geofences, and survey patterns.

**WAYPOINT:** Program a location in 3D space to which a vehicle is programmed to fly during a mission. When a mission is defined in the **Plan Screen**, these waypoints can be individually defined and edited, and parameters associated with them can be viewed.

**RALLY POINT:** Pre-program a secondary landing position, or a loiter/holding position. This can be added as a part of a survey mission or used when manually flying.



**Note**: When programming a rally point, be aware that the sUAS will either fly to the rally point or RTL point, whichever is closer to the sUAS when the RTL is initiated.

**GEOFENCE:** Create an optional inclusive or exclusive perimeter that can be embedded within a mission that will automatically cause the sUAS to RTL if breached.



**Note:** Additional geofences can be separately configured as safety parameters and are created in the **Safety Settings** under **Vehicle Setup.** 

Once a mission is planned and uploaded to the sUAS, use the FLY VIEW and Mission Flight Mode to fly the mission.

Follow along with our instructional video, *Planning a Time-Based Mission: Teal 2 Drone* on our website at: https://tealdrones.com/support/training-videos/



#### **PROGRAMMING A SURVEY MISSION**

- 1. Touch the Main menu icon in the Fly View toolbar.
- 2. Select **Plan**.
- 3. A Mission Plan window will appear.



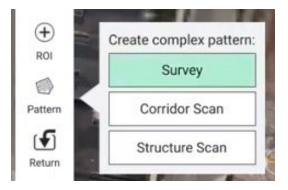
- 4. Set the map to the desired mission area.
- 5. Configure the altitude and flight speed. 30 m AGL and 3 m/s is a good baseline.
- 6. Select **Takeoff** in the menu to the left.
- 7. Add the take off point by touching the estimated location on the map.



**Note**: Once GPS is acquired in the field, the takeoff point will shift to where the sUAS is physically located. This can be mitigated by either having a set takeoff point, or by adjusting the takeoff point before flight.

- 8. Select Waypoint.
- 9. Add a waypoint by touching the desired location on the map.

- 10. Configure the gimbal position.
- 11. Select **Pattern** then **Survey** to create a survey area and pattern.



- 12. Adjust the survey size and location to your needs.
- 13. Select **Done with Polygon** when finished.
- 14. Select the camera that you would like to use from the drop-down menu.
- 15. Adjust the percentage of overlap or ground resolution, if needed.

#### **CAUTION!**



Make sure to verify the altitude when adjusting the ground resolution settings.

- 16. Go to the **Grid** window to adjust the angle of the survey to minimize turns, altitudes, and entry points to adjust the length of the flight.
- 17. Select Waypoint.
- 18. Add one additional waypoint toward the exit point of the survey pattern.
- 19. Set the gimbal to 0°.
- 20. Select Return.
- 21. This will create the RTL point. This can be any location but is usually the same as the take-off point.
- 22. Select either **Upload Required** to load the mission onto the sUAS or select **File** to save the mission and upload at a later time.

#### PROGRAMMING A GEOFENCE

Use this option to setup a Geofence within a mission. Note that a Geofence can also be programmed separately from a mission in the **Safety Settings** page by following the instructions in the following **Vehicle Setup** section.

- 1. Select Fence in the Mission Plan window.
- 2. Select the desired geofence perimeter shape and then select the area on the map, or select the free-form option and create the desired perimeter on the map.
- 3. Select Done.
- 4. Select either **Upload Required** to load the mission onto the sUAS or select **File** to save the mission and upload at a later time.



**Note**: Only one mission can be on the sUAS at a time. If you upload a new mission, it will overwrite the current mission.

#### **PROGRAMMING A RALLY POINT**

- 1. Touch the Main menu icon.
- 2. Select Plan.
- 3. A Mission Plan window will appear.
- 4. Select Rally.

- 5. Add the rally point by touching the location on the map or by entering the exact coordinates in the field provided.
- 6. Select either **Upload Required** to load the mission onto the sUAS or select **File** to save the mission and upload at a later time.



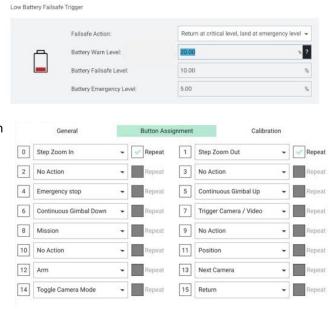
**Note**: The vehicle will go to the RTL or rally point, whichever is closest to the sUAS.

#### **VEHICLE SETUP**

Use this screen to customize safety parameters, calibrate the sUAS, and to customize the joystick and buttons configurations on the TAC.

#### **BUTTON & JOYSTICK SETUP**

- 1. Connect the vehicle and the TAC.
- 2. Touch the **Main menu** icon.
- 3. Select **Vehicle Setup**.
- 4. Select Joystick.
- Use the General, Button Assignment, and Advanced windows to customize the joystick and buttons, if so desired.
- 6. Select the **Set Teal Defaults** in the **Advanced** screen to reset all settings, if needed.



#### SAFETY SETTINGS SETUP

- 1. Connect the vehicle and the TAC.
- 2. Touch the Main menu icon.
- 3. Select Vehicle Setup.
- 4. Select Safety.

Here you can set a low battery failsafe trigger for when the battery pack reaches a certain percentage of charge. This includes setting the preferred failsafe action, i.e., return to launch, the battery warn level, the battery failsafe level, and the battery emergency level.

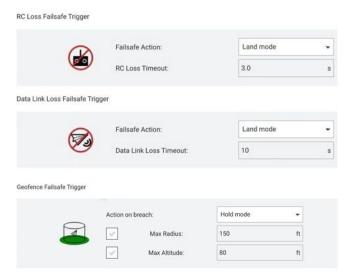
#### Recommendations:

- Low battery warning set to at least 20%
- Critical battery level action set to RTL at 10% or higher
- Emergency battery level action set to land immediately at 5% or higher
- RTL height set higher than any nearby obstacles to ensure the sUAS can clear them as it returns home

You can also establish an RC loss failsafe trigger and a data link loss failsafe trigger.

Loss of link results in an SOS tone from the vehicle. The SOS tone is three short tones, then three long tones, and then three short tones.

You can also establish a geofence that will confine the sUAS to the established parameters. This is helpful for those just starting out or for those who have definite boundaries that cannot be breached.



You can also establish the Return to Launch (RTL) settings, the landing settings, such as landing descent rate, and enable/disable the vehicle telemetry logging.



Other functions in the **Vehicle Setup** screen include sensor calibration. See instructions as to how in the **Teal 2 Details** section of this manual.

#### **ENABLE PHOTO SETTINGS INSTRUCTIONS**

All photo functions must be enabled before flight or else the media will not be stored locally on the TAC and will not be transferrable after the mission.

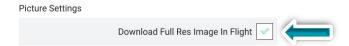
However, the tradeoff to having the media stored locally on the TAC during flight is a reduction of bandwidth which could degrade the quality of the media seen on the TAC fly view during the mission.

If possible, we recommend storing media on the SD card, but realize some security protocols will not allow this.

- 1. Touch the **Main menu** icon.
- 2. Select **Settings** at the bottom of the screen.
- 3. Select General.



- 4. Scroll down to Picture Settings.
- 5. Check the **Download Full Res Image In Flight** box.



## **FLIGHT MODES**

The Teal 2 has five different flight modes. The default flight modes are Position Mode or Manual Mode.

The TAC audibly announces the current flight mode and shows the current flight mode at the top of the screen.

#### **CAUTION!**



Ensure that you are in the desired flight mode before arming the sUAS.



**Note**: A three toned chime indicates the GPS lock is active. The top of the TAC screen on the satellite icon shows the GPS lock is active.

Additional flight modes can be programmed but are recommended for experienced sUAS pilots.

#### **POSITION MODE**

Position mode is an easy-to-fly mode and is the safest manual mode for new pilots. Position mode controls the attitude, altitude, heading, and horizontal position of the sUAS.

If the Teal 2 acquires GPS before it is paired with the TAC, the system will automatically be set to Position Mode.

Position mode requires GPS. All the joysticks, switches, and buttons are the default functions are detailed in the TAC controls overview.

#### **MANUAL MODE**

Manual Mode is the most difficult flight mode to operate in. Only the attitude and heading are stabilized. Manual Mode is not pre-assigned by default to any control on the TAC.

If the Teal 2 is paired with the TAC before it acquires the GPS, the system will automatically be set to Manual Mode, but can then be set to Position Mode by moving the left castle switch up. The system can be set to Position Mode both before and during flight.

The roll and pitch joystick controls speed over ground in the left-right and forward-back directions.

The throttle and yaw joystick controls speed of ascent-descent and the rate of rotation on the horizontal plane.

When the joysticks are released and centered, the Teal 2 will NOT stop rotating around the axis, nor be stabilized in any way.

#### **ALTITUDE MODE**

Altitude mode is the safest **non-GPS** manual mode for new pilots. The sUAS defaults to Altitude Mode if it loses GPS signal during flight.

Altitude mode controls the attitude, altitude, and heading. The pilot must control the horizontal position and the sUAS is prone drifting with the wind if uncorrected.

The roll and pitch joystick controls speed over ground in the left-right and forward-back directions.

The throttle and yaw joystick controls speed of ascent-descent and the rate of rotation on the horizontal plane.

When the joysticks are released and centered, the Teal 2 will level and be locked into the current altitude and will continue to move along with any wind currents.

RTL is not available in this flight mode.

#### **MISSION MODE**

Mission Mode will execute a predefined autonomous flight plan that is created on or uploaded to the TAC. The flight plans may be uploaded before or during flight. Mission Mode requires GPS. No user intervention is required in Mission Mode.

#### **CAUTION!**



Any TAC stick movement will change the sUAS from Mission Mode to Position Mode.

#### WARNING!



The Teal 2 sUAS is not intended to perform acrobatic maneuvers, such as flips, rolls, and loops. Intentional aerobatics may result in an unrecoverable loss of control of flight, and all warranties are void if attempted.

#### **ARM & EMERGENCY DISARM**

The front panel includes a left and right-hand push button. A flip-guard door protects each button to prevent accidental actuation.



The default function for the left front button starts the motors, arming the sUAS. This is the recommended setting for this button.

The right front button is the Emergency Stop (E-stop) button. Press this button to turn off the motors and disarm the sUAS. This is the default and recommended setting for this button.

Access the arm and disarm functions in a confirmation window on the TAC.

#### WARNING!



Disarming the Teal 2 while in flight causes it to free-fall. This may cause property damage, air vehicle damage, or serious injury or death.

#### **DEFAULT CONTROLS**

Please refer to the Tac controls overview on page seven for joystick and button locations.

The roll and pitch joystick controls speed over ground in the left-right and forward-back directions.

The throttle and yaw joystick controls speed of ascent-descent and the rate of rotation on the horizontal plane.

When the joysticks are released and centered, the Teal 2 will actively brake, level, and be locked to a position in 3D space, compensating for wind and other forces.

Instructions on how to program the joysticks, switches, and button functions are found in <u>SETTINGS</u> section of this manual.

#### **THROTTLE UP / ASCEND**

To ascend the sUAS, push the left joystick forward. The farther the joystick is pushed from its centered position, the faster the sUAS ascends on the vertical axis.

#### THROTTLE DOWN / DESCEND

To descend the sUAS, push the left joystick backward.

#### YAW LEFT / Counterclockwise

To rotate the sUAS counterclockwise (CCW), move the left joystick to the left.

#### YAW RIGHT / Clockwise

To rotate the sUAS clockwise (CW), move the left joystick to the right.

#### **PITCH FORWARD**

To move the sUAS forward, move the right joystick up.

#### PITCH BACK

To move the sUAS in reverse, move the right joystick down.

#### **ROLL LEFT**

To roll the vehicle to the left, move the right joystick left.

#### **ROLL RIGHT**

To roll the vehicle to the right, move the right joystick right.

#### **STEALTH MODE**

Stealth Mode disables external lighting and audible sounds from the vehicle. Boot up sounds, loss of link, and disarming event sounds are all disabled. The ground sensor is disabled during Stealth Mode and the vehicle will behave differently during takeoff and landing. Be careful when launching and landing the aircraft.



**Note:** Even in Stealth Mode, the vehicle lighting still briefly illuminates during boot-up. Use the Multifunction button on the back of the vehicle to change the lighting setting from white, IR, and off.

Stealth mode is persistent through battery changes and power cycles.

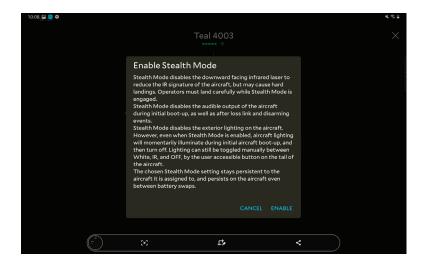
To enable Stealth Mode:

- 1. Open the Teal Settings application.
- 2. Tap the vehicle for Stealth Mode.



- 3. Tap the toggle next to **Stealth Mode**.
- 4. An information box appears reviewing the effects of Stealth Mode.

**Note:** Stealth mode disables the downward facing infrared laser to reduce the IR signature of the aircraft. This may cause hard landings. Operators must carefully land the vehicle during stealth mode.



5. Tap Enable.

#### PRE-FLIGHT FLIGHT SAFETY

#### **FLIGHT RESTRICTIONS & REGULATIONS**

Complying with all FAA, federal, and local regulations ensures a safe and enjoyable experience for everyone. The FAA has great resources on their website to help you determine which rules and regulations apply to you depending on your experience level, certifications and licenses, or use of the sUAS at: https://www.faa.gov/uas/.

**NEVER** fly the sUAS over people and/or moving vehicles.

NEVER fly the sUAS beyond the visual line of sight of the Remote Pilot in Command (RPIC).

**NEVER** fly higher than the authorized 400 feet AGL restriction.

**NEVER** attempt to operate the sUAS without Remote Identification operable.

**ALWAYS** be aware of controlled airspaces and current flight restrictions.

#### **BEST PRACTICES**

**ALWAYS** exercise sound judgement and operate with due regard. As the Pilot in Command, you are solely responsible for the safe operation of your sUAS.

**ALWAYS** err on the side of safety. If you hear or see anything that does not seem right or looks dangerous, land immediately and log the situation!

**ALWAYS** thoroughly inspect your sUAS before each flight in accordance with the preflight checklist, especially for damage before each takeoff and after each landing.

**ALWAYS** follow maintenance schedules and storage requirements as outlined in the user manual, especially for battery packs and propulsion assemblies.

**NEVER** alter the Teal 2 or TAC in any way that would cause damage, loss of control. Doing so would void all warranties.

Selecting the right location for your flight is critical. Find a space that is clear of tall trees, hills, or buildings that may impair the GPS reception and possibly control of the sUAS.

**NEVER** fly over an area that will pose a hazard for people or property beneath it. Damaging property or injuring people with your UAV can have significant legal and financial consequences.

#### **IN-FLIGHT EMERGENCY PROCEDURES**

**ALWAYS** ensure a controlled takeoff, flight, and landing by familiarizing yourself with system controls and the user manual.

However, in the event of complete loss of control over the sUAS/emergency situation, use the E-Stop button to shut off propulsion and immediately drop the sUAS from the sky. Be aware that this may result in:

- Partial or complete loss of the airframe, camera, gimbal, arms, motors, payloads and/or props.
- Partial or complete loss of data.
- Damage to property on the ground from vehicle impact.
- Significant injury or death of person(s) or damage to property struck by the falling sUAS.

## **SYSTEM CAPABILITIES / OPERATING LIMITATIONS**

	TEAL 2
Flight Time	Up to 25 minutes (22 minutes at hover to 0% full battery discharge)
Top Horizontal Speed	32.8 ft/s (10 m/s)
Maximum Vertical Speed	8.2 ft/s (2.5 m/s)
Maximum Servicing Ceiling	10,000 ft (3,048 m) MSL
Signal Range	1.8 GHz line of sight: up to 2.17 miles (3.5 km)*
	2.3 GHz MIMO line of sight: up to 1.86 miles (3 km)*
	2.4 GHz MIMO line of sight: up to 1.86 miles (3 km)*
Maximum Auxiliary Payload Weight	75 grams
Operating Frequencies	1.8 GHz
	2.3 GHz
	2.4 GHz
Encryption	AES 256
Protocol	MAVLink
EO Recording	4,000 x 3,000 @ 15 FPS
Video Format	H.264 Transport Stream and MP4
Gimbal Range	Pitch: -120° to + 120°
	Roll: -35° to +35°
IR Sensor	FLIR Boson, 640 x 512 Pixels
IR Video Recording	640 x 512 @ 30 FPS
Remote Identification	Bluetooth 4 and 5**

<sup>\*</sup>Range estimates represent maximum command and control (C2) link performance in optimum environmental conditions. To ensure safety of operations, the sUAS must be operated within the RPIC's line of sight at all times.

<sup>\*\*</sup> Remote ID is reliant on georeferenced position from the GPS receivers onboard the aircraft and TAC. Loss of GPS reception, or GPS dilution may affect the performance of the Remote ID system, and subsequently the adherence of the aircraft to 14 CFR §89.310(h). sUAS pilots must adhere to the limitations and procedures described on page 48 of this document to avoid interruption of operation and potential RID failure.

	TAC SYSTEM (sUAS, TAC, BATTERY PACKS)
Operating Temperature Range -32 °F to 110 °F (-35.6 °C to 43.3 °C)	
	Note: In low temperatures (32 °F (0 °C) or below), pre-heating of the battery pack is required by placing it on the charger before flight.
Operating Humidity Range	10% to 90% RH, non-condensing
TAC SYSTEM	
Operating Frequencies	1.8 GHz

	2.3 GHz
	2.4 GHz
Tablet Display Resolution	WUXGA (1920 x 1200)
Tablet Display Brightness	550 nits (outdoor conditions only)
Tablet Interaction	Glove Mode
Wi-Fi	802.11 a/b/g/n/ac 2.4 or 2.3 G+5 GHz, VHT80
GPS	GLONASS
Security	Knox, Fingerprint Reader, and PIN

2.2 CH-

#### **PRE-FLIGHT CHECKLIST**

An automated pre-flight checklist in FLY TOOLS can be used to run through standard checks to ensure that the vehicle is configured correctly and is safe to fly. Enable the tool by navigating to APPLICATION SETTINGS > GENERAL > FLY VIEW and select the USE PREFLIGHT CHECKLIST checkbox. The tool will then be added to the Flight Tools box. Touch the checklist icon from the Fly view to open the checklist.

#### **OPERATIONS CHECKLIST**

Check air space for restrictions and obtain authorization as required by the appropriate authorities having jurisdiction and follow all FAA, federal, and local rules and regulations. Verify the airframe and each payload, propulsion, and battery system is air-worthy and not damaged.

	1-PRE-MISSON	
Air Space Restrictions	Checked, in compliance	
Applicable Authorizations	Obtained	
Weather	No limitations exceeded	
Maps	Uploaded to TAC	
Battery Packs	Charged	
Mission Plans	Uploaded to TAC	
Field Repair Kit	As required	
T2/TAC Initial Pairing	Complete	
TAC User Preferences	Set	
2-PRE-FLIGHT		
Wind	Up to 18 mph/ 25 mph gusts	
Temperature Range	0 °F to 110 °F (-17 °C to 43 °C)	
Direct Sunlight	Limit until use	
Launch Point	Clear of debris, 10 ft radius, unobstructed	
3-PHYSICAL INSPECTION		
Arms	Intact at seam, secured into place	

Propellers	No bending, warping, chips, or cracks found Clear of interference from accessories.
Fasteners	No screws missing from airframe
Camera	Clear of debris, unblocked
Motors	Spin freely, no significant resistance, all springs present
Gimbal Protective Cover	Removed
Battery Packs	Fully charged
Antenna	Clear of interference from accessories
SD Card	Inserted (optional)
	4-SYSTEM POWER / PAIRING
Teal 2	Powered on
TAC	Powered on
Teal QGC App	Loaded, main screen displayed in TAC
Remote ID	Verify Remote ID System Operationa
GE/TAC Comms Link	Established
*GPS	Acquired (8 minimum, 10 recommended)
Calibration	If needed, complete
*Channel/Frequency	Deconflicted

<sup>\*</sup> Denotes Impact of Safety of Flight

5-SYSTEM CHECKS		
Button Assignments	Assigned (if not using default settings), calibrated, verified	
*Safety Parameters	Set to user's site, mission, and environment	
*RTL Height	Verified	
*Compass	Stable, accurate	
*Attitude	Verified	
Gimbal	Functional	
EO Camera Video Stream	Displays in TAC	
IR Camera Video Stream	Displays in TAC	
SD Card	Inserted (optional)	
Picture Settings	Enabled	
RSSI	Between -20 dBm and -50 dBm	
Announcements	Cleared	
Status Lights	Set as desired	
Accessory Lights (optional)	Attached, functional	
Offline Maps	Displays in TAC	
Mission Plans	Uploaded, displays in TAC	
*Flight Mode	Selected	
*Arm/Disarm/E-Stop	Functional	

## \* Denotes Impact of Safety of Flight

Always perform a functions check before the first flight or mission of the day. It can be performed immediately before a mission or in advance, dependent upon time constraints and mission needs.

## **FUNCTION CHECK PROCEDURES:**

- 1. Acquire GPS signal
- 2. While on the ground, safely test the arm and disarm functions:
  - a. Press the ARM button
  - b. Press the DISARM button
- 3. Arm the system
- 4. Takeoff

- 5. Climb approx. 5-10 ft (1-3 m), out of ground effect
- 6. Hold for approximately 10 seconds, checking for any uncommanded change in heading
- 7. Yaw right 360° and return to starting point
- 8. Yaw left 360° and return to starting point
- 9. Pitch forward and return to starting point
- 10. Pitch backward and return to starting point
- 11. Roll right and return to starting point
- 12. Roll left and return to starting point
- 13. Either continue on to performing a mission, or land and disarm to start the mission at a later time

$\wedge$	IN-FLIGHT EMERGENCY ACTIONS
Erratic Flight (Mission Mode)	<ol> <li>Switch to Position Mode.</li> <li>Manually land ASAP.</li> </ol>
Erratic Flight (Position Mode)	<ol> <li>Switch to Altitude Mode.</li> <li>Manually land ASAP.</li> </ol>
Loss of Pilot Control	<ol> <li>Attempt manual landing.</li> <li>E-Stop/Disarm if necessary.</li> </ol>
No GPS/ Jammed Signal	The system will default to Altitude Mode.  Manually fly/land the sUAS.
Loss of Link	<ol> <li>Record last known position.</li> <li>Adjust antenna to vertical position.</li> <li>Execute recovery procedures if sUAS does not RTL.</li> </ol>
RID malfunction	GPS errors and Teal Settings application not running are the two most common issues.
	If GPS errors occur:
	<ol> <li>Tap RID Emergency Status icon.</li> <li>View the error descriptions for GPS error status.</li> </ol>
	If GPS is not working for the sUAS or TAC controller, check surroundings for obstructions.
	To check the Teal Settings application is running:
	<ol> <li>In the Teal QGC app, Tap RID Emergency Status icon.</li> <li>Check for the Stale TAC System error.</li> <li>Open the Teal Settings application for the Teal Settings app service to start. This usually resolves the error.</li> </ol>
	If unable to resolve RID errors, land the sUAS as soon as safe and practicable.
	6-POST-FLIGHT
Micro SD Card	Removed
Media	Transferred
Teal 2	Powered off, inspected for damage and dirt, stowed

TAC	Powered off, stowed
Battery Packs	Removed, stowed
Mission Debrief	Complete, logged
	·
* Denotes Impact of Safety of Flight	

#### **COLD WEATHER OPERATIONS**

When operating in low temperatures (32 °F (0 °C) or lower), battery packs that have been exposed to low temperatures for more than one hour must be pre-heated on the charger before flight.

Failure to pre-heat the battery pack before flight could reduce overall battery performance and affecting overall flight time, up to 28%.

When the cold battery pack is placed on the charger, the 5-LED bar graph will indicate that the thermal blanket is activated by showing a green LED light pattern starting in the middle moving outwards. When this animation stops and the LED indicates the solid percentage of charge, it can be used for operations. The amount of time this takes will vary upon the starting temperature of the battery pack.

#### **HOT WEATHER OPERATIONS**

During extreme hot weather conditions, it is best to keep the system and all components out of direct sunlight prior to flight. Avoid storing battery packs in hot vehicles to not exceed the recommended temperature limit of 113 °F (45 °C). If overheated, lithium-ion batteries such as the Teal Performance Battery Pack may become unstable, overheat, damage cells, and potentially catch on fire.

## **ARMING & TAKEOFF**

#### **ARMING THE DRONE**

There are two ways to arm the sUAS: either press the **left top button** on the TAC or **slide** the arrow in the slide confirmation window.



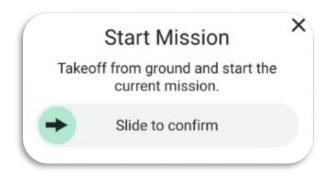
#### **TAKEOFF**

Takeoff

There are multiple ways to initiate takeoff:

**Touch** the TAKEOFF icon in the Fly Tools box or slide the arrow in the confirmation window.

In Mission Mode, slide the arrow to the right to takeoff and start the mission.



# **IN-FLIGHT**

# **DEFAULT CONTROLS**

Refer to the **Tac Controls Overview** screen for joystick/button locations.

# **THROTTLE UP / ASCEND**

To ascend, move the left joystick straight up. The farther the joystick is moved from its centered position, the faster the sUAS ascends in its fixed vertical axis.

# **THROTTLE DOWN / DESCEND**

To descend, move the left joystick straight down.

# YAW LEFT / CCW

To rotate the sUAS counterclockwise (CCW) around its vertical axis, move the left joystick to the left.

#### YAW RIGHT / CW

To rotate the sUAS clockwise (CW) around its vertical axis, move the left joystick to the right.

#### **PITCH FORWARD**

To accelerate in a forward direction, move the right joystick up.

#### **PITCH BACK**

To accelerate in a reverse direction, move the right joystick down.

#### **ROLL LEFT**

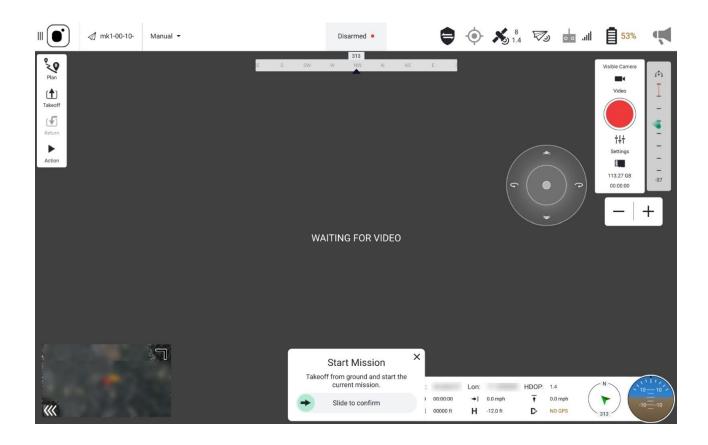
To roll the vehicle toward the left, move the right joystick left.

#### **ROLL RIGHT**

To roll the vehicle toward the right, move the right joystick right.

#### **FLY VIEW DETAILS**

#### **SCREEN OVERVIEW**



# **CONFIRMATION SLIDER**

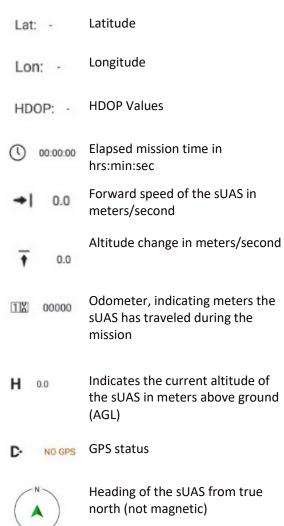
The Confirmation Slider box is fixed at the center-bottom of this and other screens. A context-sensitive slider appears when a critical action needs to be taken. For safety reasons, the action is intentionally made difficult to accidentally execute by forcing the user to slide (swipe right) to confirm the noted action. Press (X) to cancel the potential action which closes this box.

# **COMPASS HEADING**

This compass heading indicator is centered just below the Main Toolbar but is only visible when video is selected to occupy the background. This indicator is not shown when the map view is selected. It indicates the heading of the sUAS in both the compass direction (N, S, E, W) and in the number of degrees from true north.

# **INSTRUMENT PANEL OVERVIEW**







Attitude indicator, also known as "artificial horizon," which shows the sUAS relative to the Earth's horizon

#### **CAMERA CONTROL PANEL**

Touch

Touch the Video icon or the Photo icon to toggle back and forth from live video to taking photos.

Video

Photo

Alternatively, press the lower left button on the rear-panel of the TAC to toggle between video and still photos. The icons will behave as described above to indicate which mode the system is in.

#### **PHOTO MODE**



Touch the black circular icon to snap a photo. A rotating circular icon appears briefly in the middle of the button while the photo is being processed. When the photo is processed, the black circle icon will reappear.

The amount of storage remaining is indicated below the **Settings** icon, and the number of photos taken is also seen at the very bottom of the window.

Alternatively, press the front lower right button on the TAC to take photos. The icons will behave as described above to indicate whether a photo is being processed.

Touch the **Settings** icon to open the **Photo Settings** window. Here you can select either the EO or IR (Boson) cameras, select gimbal controls, and turn on/off the screen grid and gimbal control graphics on the **Fly View**.

Alternatively, press the upper left switch button on the rear-panel of the TAC to toggle the active camera between EO and IR.

# VIDEO MODE

To record a video:



- 1. Touch the red circular trigger to start video recording. The button will change to a red square inside the circle, indicating video is being recorded.
- 2. Touch this red square to stop video recording. The red circle icon will reappear.

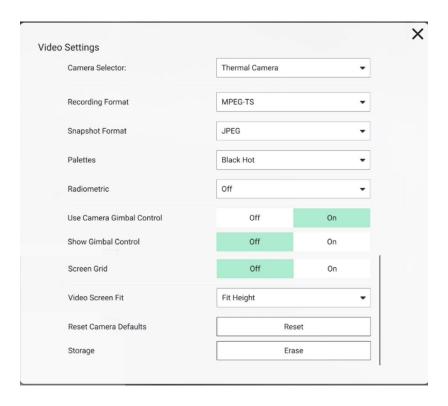
The amount of storage remaining is indicated below the **Settings** icon, and the elapsed time of the current video is also seen at the very bottom of the window. When not recording, the elapsed time counter shows 00:00:00.

Alternatively, press the front lower right button on the TAC to also start and stop video recording. The icons will behave as described above to indicate whether video is being recorded.

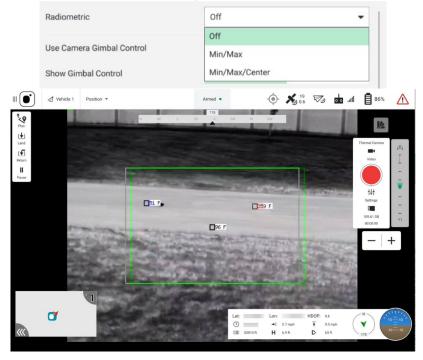
Alternatively, press the upper left switch button on the rear-panel of the TAC to toggle the active camera between EO and IR.

# To change the video settings:

- 1. In Video Camera menu, touch Settings.
- 2. Open the **Video Settings** window.
- 3. Select for EO or IR cameras, recording format, snapshot format, camera palette, radiometric settings, gimbal controls, and screen fit.



Radiometric settings show the max, min, and center temperatures.



#### GIMBAL CONTROL PANEL



The gimbal pitch scale is simply a vertical bar with 8 tick marks providing a quick visual indication for the current gimbal pitch position relative to its minimum and maximum limits.

The gimbal yaw/pitch angle indicator ( ) simultaneously provides a quick visual indication of the current gimbal pitch.

This indicator also roughly shows the gimbal pitch angle by its relative vertical position on the gimbal pitch scale. The indicator slides up and down the scale as the gimbal is pitched up and down, respectively.

Touch and slide the gimbal pitch scale to directly control the gimbal pitch angle.

Alternatively, you can use the GIMBAL CONTROL CIRCLE (see the next section) or the TAC rear-panel buttons to adjust the gimbal pitch angle.

At the bottom of the panel is a number indicating the gimbal pitch angle in degrees (represented by the number 2 in the example above). The Teal 2 gimbal pitch angle ranges from about -110° to about +35° up, with 0° being the absolute forward camera direction.

#### **GIMBAL CONTROL CIRCLE**



The Gimbal Control Circle is only visible when the Video view is selected. It disappears in Map view. This control provides an alternate and more intuitive way to control the gimbal's pitch.

- 1. Touch the bullseve to change the pitch and yaw of the gimbal.
- 2. The up/down directions control the pitch.
- 3. Release to stop the movement of the gimbal at that current position.

Alternatively, **press or tap the upper right switch button** on the rear-panel of the TAC to continuously rotate the camera angle up until the button is released or until it reaches its maximum up position. Momentary taps of this button rotate the camera angle up by about 7-8° per tap.

Alternatively, **press or tap the lower right switch button** on the rear-panel of the TAC to rotate the camera angle until the button is released or until it reaches its maximum down position. Momentary taps of this button rotate the camera angle down by about 7-8° per tap.

#### ZOOM IN / ZOOM OUT CONTROLS



Below the camera and gimbal control panels are the zoom in and zoom out controls. The EO camera has 12 levels of digital zoom, the default being the fully zoomed-out level. The IR camera has 11 levels of digital zoom. Each "+" or "-" button press changes the zoom by one level.

Alternatively, move the front right 4-position switch on the TAC to the left to zoom in and to the right to zoom out.

#### **PHOTOS SCREEN**

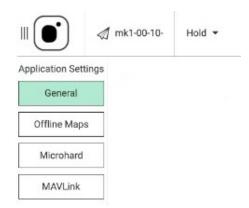
#### **ENABLE PHOTO SETTINGS INSTRUCTIONS**

All photo functions must be enabled before flight or else the media will not be stored locally on the TAC and will not be transferrable after the mission.

However, the tradeoff to having the media stored locally on the TAC during flight is a reduction of bandwidth which could degrade the quality of the media seen on the TAC fly view during the mission.

If possible, we recommend storing media on the SD card, but realize some security protocols will not allow this.

- 1. Touch the **Main menu** icon.
- 2. Select **Settings** at the bottom of the screen.
- 3. Select General.



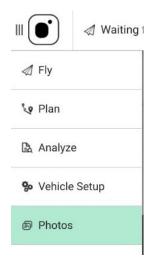
Scroll down to Picture Settings.



5. Check the **Download Full Res Image In Flight** box.

# PHOTO SCREEN SETTINGS

- 1. Touch the Main menu icon at the top of the TAC screen.
- 2. Select Photos.



In the **Photos Screen** customize the following functions:

- Take EO & IR snapshots and download them immediately in-flight to the TAC
- View thumbnails of downloaded EO & IR photos
- View a selected photo at full resolution

- View metadata of a photo
- Delete downloaded photos from the TAC

#### **TAKING A PHOTO**



A camera icon is fixed in the lower right-hand corner of the Photo screen. Touching this icon snaps a photo on the vehicle and downloads it immediately to the TAC.

Pressing the front right momentary switch on the TAC will also either take a photo or start recording

video.

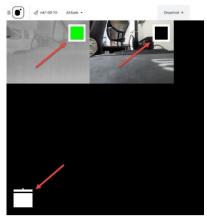
A symbol appears when the camera icon is touched but download is not enabled. Ensure that the photo functions in the **Settings** are enabled as instructed in the previous page.

The background of the Photos screen is largely a blank black screen, until it is populated with photos taken from the sUAS. Snapshots appear sequentially left-to-right and top-to-bottom on the Photos screen.

#### **DELETING A PHOTO**

**Touch** any photo in the photos screen to enable a selection box in the upper-right corner of each photo and the trash can icon in the lower-left corner. The box for that photo immediately turns green and indicates that it is selected for deletion. All others are black until selected. Immediately touching that first photo again causes all the selection boxes to disappear. All selected photos can be deselected one at a time. As soon as the last selected photo is touched to deselect it, all the selection boxes disappear.

Once photos are selected for deletion, touch the trash can icon.





**Note**: Deleting photos from the TAC does not delete the original photo stored on the Teal 2.

#### **VIEWING A PHOTO & METADATA**

Select an individual photo for viewing by touching that photo. The selected photo will fill the entire Photo screen.



In the upper left of the individual photo view is a metadata icon. **Touch** this icon to display the timestamp of when the photo was taken. **Touch** the icon again to cause the metadata to disappear.

Above the metadata icon is the exit (X) icon. **Touch** this icon to exit the individual photo view and return to the main Photo screen that shows all the downloaded photos.

In the lower left of the individual photo view is a trash icon. **Touch and hold** this icon for about 1 second to delete the photo from the TAC photo screen.

# LANDING & DISARMING

Please review the following functions to appropriately land and disarm the sUAS in both normal and emergency situations.

#### **LAND**

The land function is used under normal circumstances and brings the sUAS straight down from its immediate position in a controlled descent. The sUAS automatically disarms when on the ground for 3-4 seconds.

To land at the current position at any time:

- 1. Touch the **Land button** in the Fly Tools box.
- 2. Confirm landing by moving the confirmation slider to the right.

Alternatively, **hold the left joystick** that controls throttle in a continuous down position until the sUAS automatically disarms when on the ground for 3-4 seconds.

# **RETURN TO LAUNCH (RTL)**

The RTL function is used under normal circumstances and initiates the pre-programmed landing sequence to a predetermined takeoff / landing location.

The RTL settings can also be customized in the Safety Settings screen for abnormal flight situations. These pre-determined fail-safes will automatically trigger a RTL.

The sUAS automatically disarms when on the ground for 3-4 seconds.



To initiate the RTL sequence via the TAC soft key:

Return

- 1. Touch the **Return button** in the Fly Tools box.
- 2. Move the confirmation slider to the right. Alternatively, press the **front left momentary switch button**.

# **EMERGENCY STOP AND DISARM**

The Emergency Stop (E-Stop) function is designed to immediately cut off power to the motors and cease all momentum of the sUAS. This causes the sUAS to fall exactly where the motors lose power, resulting in no control over where the sUAS lands.

This function is intended to be used in emergency situations only, and not for regular landing/disarming situations. The airframe will be unable to recover itself back into flight once the E-Stop has been activated and damage to the sUAS can be significant.

To disarm the sUAS via the E-stop button, flip open the right top-panel guard door, and press the red button.

#### WARNING!



The E-Stop will shut off propulsion and the vehicle will immediately fall from the sky. This may result in:

- Partial or complete loss of the airframe, camera, gimbal, arms, motors, payloads and/or props upon impact.
- Partial or complete loss of data.
- Damage to property on the ground upon impact.
- Significant injury or death of person(s) upon impact.

# **POST-FLIGHT**

Be sure to inspect the Teal 2 for any damage after landing. It is recommended to power off and remove the battery packs from both the sUAS and TAC before stowing the system.

However, be sure to extract the flight logs from the sUAS before powering it off. Flight logs can be extracted at a later time, until they are permanently deleted from the sUAS. Once the flight logs are transferred from the sUAS to local storage on the TAC, they can then be transferred to either a removeable USB-C device or to a PC via USB-C cable.

Photos can be easily transferred from the sUAS if the SD card was inserted and used during flight. Remove the SD card from the sUAS and insert it into the SD adapter, if necessary, and then be insert the adapter or card into a PC. If photos were enabled on the TAC, the photos will also be stored locally to the TAC and then can be transferred to either a removeable USB-C device or to a PC via USB-C cable.

# **FLIGHT LOGS**

Some suggestions of what to document in your paper or digital flight log:

- Date & time
- Environmental conditions
- Teal 2 serial number
- TAC serial number
- Software versions used
- Mission objective and operations performed
- The RPIC
- Damage sustained and/or maintenance needed

## DOWNLOAD FLIGHT LOGS: TEAL 2 → TAC

To download flight logs over the sUAS wireless network to the TAC, open Teal QGC on the TAC.

- 1. Touch the **Main menu** icon at the top of the TAC screen.
- 2. Select Analyze.
- 3. A Log Download screen will appear.
- 4. Select **Refresh** at the right of the screen to ensure all available files are displayed on the screen.
- 5. Select the file that you want to download by tapping on the screen on that file. Files are distinguished by time, date, and file size.



**Note**: Although the software will allow multiple files to be selected, it is recommended to download one file at a time to avoid any timeout errors.

- 6. Select **Download** at the right of the screen.
- 7. A screen pops up to save the file to a directory. This is not necessary and disappears after tapping OK.
- 8. Select **OK** to continue.

Once the file is finished downloading, the file's status on the screen shows as Downloaded and will be available to transfer off of the TAC.

#### TRANSFER LOG FILES: TAC → REMOVEABLE USB-C DEVICE

- 1. Complete the previous **Download Flight Log** instructions.
- 2. Insert a USB-C removeable storage device into the port located at the top of the TAC.
- 3. Access the vertical side-bar menu.



- 4. Touch the My Files icon. Follow the path to the logs: Internal Storage > Teal QGC > Logs
- 5. Press and hold the file(s) you want to transfer until a checkmark next to the file(s) appears.
- 6. You will be able to Move, Share, Or Copy the files.



**Note**: Selecting **Share** will transfer the files to another TAC.

- 7. Select Move.
- 8. Select **USB Storage** (this may show whatever name is given to the storage device).
- 9. You may need to scroll down or collapse the file path to see this option.
- 10. Select **Move Here** at the bottom right corner of the TAC screen.
- 11. A file with date, time, and orange "N" symbol will appear when the transfer is completed.
- 12. Remove the USB-C storage device when finished.

# TRANSFER LOG FILES: TAC → PC

Complete the **Download Flight Logs** instructions. The files can now be transferred from the TAC to a PC via USB-C cable. Transferring data this way requires switching the TAC out of and back into Kiosk Mode.

System Requirements:

- Windows 10 or Ubuntu Linux; Mac is NOT supported.
- Ensure the system has power and is paired and communicating prior to proceeding.
- Use a fully charged battery pack in both the sUAS and the TAC.
- Do not power off the sUAS or the TAC at any time during the process.

#### **EXIT KIOSK MODE on the TAC**

- 1. Press and hold the tablet power button (not the TAC battery pack) for 1-2 seconds until 3 system icons appear: Power Off, Restart, and Exit Teal Secure.
- 2. Select Exit Teal Secure.
- 3. Enter the password **teamteal** (all lowercase, no spaces, no special characters) in the dialog box at the bottom of the screen.

Although there is no indication of this operation is successful, the TAC is now no longer in kiosk mode and the transfer can complete.

# TRANSFER LOG FILES from the TAC to a PC

- 1. Plug in a USB-C cable into your computer.
- 2. Plug the other end of the USB-C cable into the port located at the top of the TAC.
- 3. A prompt will appear at the bottom of the screen.
- 4. Select Allow.
- 5. On your computer, open a file browser such as EXPLORER.
- 6. Find and follow the file path to the logs:
- 7. Samsung Android > Tablet > TealQGC Logs > Logs
- 8. The log files will have a .ulg file extension.
- 9. Move or copy the log files from the directory above to the desired location on the PC.

# **ENTER KIOSK MODE on the TAC**

- 1. After transferring the files onto the PC, you will need to put the TAC back into kiosk mode. This is for both security and functional reasons while in the field.
- 2. Disconnect the USB cable from the TAC.
- 3. Access the vertical side-bar menu.
- 4. Touch the **Teal Settings** icon.
- 5. Tap Configure Device.
- 6. Under Network tap Wi-Fi.
- 7. Access the vertical side-bar menu.
- 8. Select the gray gear **Settings** icon.
- Scroll to the bottom of the menu.
- 10. Select **About Tablet**.
- 11. Select Software Information.
- 12. Select Knox Configure.
- Select Apply Latest ProfileYou may see the screen rotate 90 degrees and go through a status update.
- This will take only a few seconds, and once completed, the TAC will be back in kiosk mode.

#### SWITCH ACTIVE NETWORK BACK TO DRONE

To resume flying missions:

- 1. Access the vertical side-bar menu.
- 2. Touch the **Teal Settings** icon.
- 3. Tap Configure Device.
- 4. Under Network, tap Drone.

# TRANSFER MEDIA: SD CARD DRONE → PC

If the SD card was inserted into the sUAS before flight, the photos and videos will be saved to the SD card. The files can be transferred directly to a PC.



- 1. Remove the SD card from the sUAS.
- 2. Insert the SD card into the SanDisk SD adapter that was provided in the spares kit, if needed. Any SD adapter will suffice.
- 3. Insert the SD adapter or SD card into the PC.
- 4. On your computer, open a file browser such as Explorer.
- 5. Find and follow the file path to the logs.
- 6. The video will have a .ts file extension
- 7. The photos will have a .jpg file extension and will be labeled IMG.
- 8. Each photo and video file will be labeled with either EO or IR.
- 9. Move or copy the log files from the directory above to the desired location on the PC.

# TRANSFER PHOTOS: TAC → REMOVEABLE USB-C DEVICE

Enable the photo functions in **General Settings** to transfer photos from the TAC to a USB-C removeable storage device.



**Note**: Videos currently can only be saved and transferred via SD card.

- 1. Insert a USB-C removeable storage device into the port located at the top of the TAC.
- 2. Access the vertical side-bar menu.
- 3. Touch the My Files icon. Follow the path to the logs: Internal Storage > Teal QGC > Photo
- 4. Press and hold the file(s) you want to transfer until a checkmark next to the file(s) appears.
- 5. You will be able to MOVE, SHARE, or COPY the files.



**Note**: Select **Share** to transfer the files to another TAC.

- 6. Select Move.
- 7. Select USB **Storage** (this may show whatever name is given to the storage device).
- 8. You may need to scroll down or collapse the file path to see this option.
- 9. Select **Move Here** at the bottom right corner of the TAC screen.
- 10. A file with date, time, and orange N symbol will appear when the transfer is completed.
- 11. Remove the USB-C storage device when finished.

#### TRANSFER PHOTOS: TAC → PC

If the photo functions in the **General Settings** files were enabled before flight, photos can now be transferred from the TAC to a PC via USB-C cable. Transferring data this way requires switching the TAC out of and back into **Kiosk Mode**.



**Note**: Videos currently can only be saved and transferred via SD card.

System Requirements: Windows 10 or Ubuntu Linux. Mac is not supported.

#### EXIT KIOSK MODE ON THE TAC

- 1. Press and hold the tablet power button (not the TAC battery pack) for 1-2 seconds until 3 system icons appear: Power Off, Restart, and Exit Teal Secure.
- 2. Select Exit Teal Secure.
- 3. Enter the password teamteal in the dialog box at the bottom of the screen. The password is all lowercase, no spaces, and no special characters.
- 4. Although there will be no indication of this operation being successful, the TAC is now no longer in kiosk mode and you will be allowed to complete the transfer.

#### TRANSFER MEDIA FROM THE TAC TO A PC

- 1. Plug in a USB-C cable into your computer.
- 2. Plug the other end of the USB-C cable into the port located at the top of the TAC.
- 3. A prompt will appear at the bottom of the screen.
- 4. Select Allow.
- 5. On the computer, open a file browser such as **Explorer**.
- 6. Find and follow the file path to the media:

# Samsung Android > Tablet > TealQGC > Photo

- a) The photos have a .jpg file extension and are labeled IMG.
- b) Each photo file is labeled with either EO or IR.
- 7. Move or copy the medica files from the directory above to the desired location on the computer.

#### ENTER KIOSK MODE ON THE TAC

After transferring the files onto the PC, you will need to put the TAC back into kiosk mode. This is for both security and functional reasons while in the field.

- 1. Disconnect the USB cable from the TAC.
- 2. Access the vertical side-bar menu.



3. Touch the **Teal Tac Settings** icon.

- 4. Switch the Active Network to WIFI.
- 5. Access the vertical side-bar menu once more.
- 6. Select the gray gear **Settings** icon.
- 7. Scroll to the bottom of the menu.
- 8. Select About Tablet.
- 9. Select Software Information.
- 10. Select Knox Configure.
- 11. Select Apply Latest Profile.
  - a. You may see the screen rotate 90 degrees and go through a status update.
  - b. This takes only a few seconds. When complete the TAC is back in kiosk mode.

# SWITCH ACTIVE NETWORK BACK TO DRONE

To resume flying missions:

- 1. Access the vertical side-bar menu
- 2. Touch the Teal Tac Settings icon.
- 3. Switch the Active Network to Drone.

#### **CLEARING MEDIA**

We recommend clearing all media from the sUAS after each flight. After media has been successfully transferred:

- 1. Power on and connect the TAC and Teal 2 without a media card inserted.
- 2. Select the **Settings** icon in the **Camera Control Panel** in the **Fly View**.
- 3. Select Visible Camera from the drop-down menu.
- 4. Scroll to the bottom.
- 5. Select Erase.
- 6. This will delete all the EO photos and videos on the sUAS.
- 7. Select IR **Camera** from the drop-down menu.
- 8. Select Erase.
- 9. This will delete all the IR photos and videos on the sUAS.

# POST-INCIDENT REPORT PROCEDURES

# **IMMEDIATE POST-INCIDENT PROCEDURES**

Document the following items after an event or failure resulting in a crash:

- 1. Determine if the area is safe; if the situation is secure, then proceed.
- 2. Do NOT touch the sUAS yet!
- 3. Document the date and time.
- 4. Take photos of the sUAS to include in the report.
- 5. Is the sUAS still powered on?
  - a) Do you need to hit the E-Stop and disarm?
  - b) Is the battery on (look at the light on the sUAS, but do not touch)?
  - c) Are the white LED lights on the side of the sUAS still on?
  - d) Is the fan on the sUAS running?
  - e) Is the gimbal still trying to stabilize?
- 6. Is the sUAS still connected to the TAC?
- 7. Is there still a video feed and telemetry being reported?



- 8. Does the sUAS appear safe to handle? If yes, carefully pick up the sUAS and power off the battery if it is running.
- 9. Remove the battery pack. If the battery does not shut off, remove the battery pack while it is still powered on:
  - a) Set in a safe place
  - b) Once some time has passed, check to see if the battery pack is still warm
- 10. Are the arms still locked?
- 11. Are the arms damaged?
- 12. Do the motors appear to be damaged?
- 13. Are the motors still freely moving or do they bind?
- 14. Is the gimbal/camera damaged? Check the gimbal/camera wires and connectors.
- 15. Are there cracks or damage to the body of the airframe?
- 16. Is the battery connector on the bottom of the sUAS still attached?
- 17. Collect any loose parts and put them in a bag to keep together with the sUAS.

#### **DOCUMENTING YOUR INCIDENT REPORT**

#### Document these items that may be required in your incident report:

- 1. Document the TAC and Teal 2 serial numbers.
- 2. What firmware version is on the sUAS?
- 3. What firmware version is the Teal QGC?
- 4. Describe the flight you were trying to perform: Mission, Manual, Position, or Altitude flight mode, climbing, rolling, etc.
- 5. Describe your observations of how the flight performed.
- 6. Describe the environment (wind, snow, hot, cloudy, sunny, raining, crowded area, open fields, etc.).
- 7. Describe the incident:
  - a) How did it fall?
  - b) Was it making noise as it fell? Was it silent?
  - c) Did the sUAS tumble or was it a controlled crash?
  - d) Was the flight stable before this?
  - e) Were there any warnings or errors on the TAC?
  - f) What was the sequence of events? Include what you expected the sUAS to do and what the sUAS did.
- 8. If the Teal 2 can still safely power on and connect to the TAC, are you able to download the logs from the sUAS onto the TAC? If not, Teal Customer Support can extract the logs for you.
- 9. Send the flight logs to Teal Drones Customer Support at support@tealdrones.com and include them with incident report.

# **FILE ANACCIDENT REPORT**

For more information of the rules and regulations of accident reporting, and for up-to-date reporting procedures, please visit the FAA's **sUAS Pilot's Accident Reporting** page at:

http://suaspilots.org/knowledge-center/14-cfr-part-107-knowledge-center/accident-reporting/

# **TEAL 2 SUAS DETAILS**

#### **ARCHITECTURE & RATIONALE**

The Teal 2 is designed to be vertically integrated and fully modular, ensuring that each payload, propulsion, and battery system can be quickly repaired, replaced, and upgraded. Each spares kit contains necessary parts and tools required to immediately make repairs while in the field.

See the Field Repair and Maintenance appendix located at the end of this manual for more information on repairing and replacing parts.

#### **TEAL 2 SYSTEM POWER**

The ON/OFF power switch for Teal 2 is built into the battery pack. A 4-second press-and-hold of the battery power button turns the pack on or off. The battery pack must be removed from the Teal 2 to be recharged. The battery pack is not serviceable in the field but is easily removed and replaced.

#### **CAUTION!**



The Teal 2 does not support a battery pack hot-swap. Be sure to power down the battery pack before removing and replacing it

#### **ANTENNAS**

The Teal 2 antenna is highly flexible, providing for greater crash survivability. When placed in its tactical case, the case lid can be closed, bending the antenna(s) down to the top case. The antennas are permanently attached to the top cover and are not field-replaceable.

# **ROTOR ARMS**

The Teal 2 has foldable and replaceable rotor arms. The arms fold down and under the bottom of the Teal 2, even with the propellers attached. No latching or unlatching is necessary when folding the arms. When folding, the arms give at a torque of about 7 in-lbs. Locking the arms in the extended (flying) position requires a torque of about 3 in-lbs.

#### PROPELLER MOTORS

A custom brushless DC motor is mounted to each folding arms. These 3-phase motors spin at speeds up to 14,000 rpm. Optimized motor drive algorithms maximize the motors' power, efficiency, and audible signature. Note that individual motors cannot be replaced if damaged – only complete arm assemblies can be replaced.

#### PROPELLER ASSEMBLIES

Propeller assemblies are easily replaced in case of breakage with a simple no-tools push-and-twist method and are keyed so that a CCW one cannot be mounted to a CW hub and vice-versa. Replacement arms are prewired with the motor installed and are easily swappable in the field by removing a single T8 Torx screw.

# **MULTI-FUNCTION BUTTON**

A multi-function button is used during the process of pairing Teal 2 to the TAC, among other functions, including future functionality.

# RESET/ FACTORY RESTORE BUTTON

The reset / factory restore button is recessed internally and is accessed through a pin hole to prevent accidental actuation. A paper clip or other small rigid pin can be used to actuate it. Pressing and holding this switch for at least 10 seconds before releasing initiates the following functions:

- Clears all media on either the SD.
- Clears all pairing information, causing a full radio settings re-program on the next pairing attempt (but does not clear the radio settings that are active on the radio).
- Sends a MAVLink message to PX4 to reset its parameters to default.
- Clears flight logs.

# **TIME OF FLIGHT SENSOR**

An infrared ground-distance sensor on the bottom of the Teal 2 works in conjunction with other on-board (GPS and barometric pressure) sensors to determine the distance to the ground to assist in landing.

The photo-diode emitter in this ground-distance sensor beams down infrared light, and a photo-diode receiver senses the reflections from that light to detect the distance to ground by measuring the "time of flight" of that light. It starts sensing the ground at about 12-15 meters high.

#### STOCK PAYLOAD

The stock payload on the Teal 2 is a dual-axis (pitch and roll) gimballed FLIR Hadron 320 EO/IR camera module. The payload electrical interface to the Teal 2 utilizes plug-in cables for ease of swapping the payload.

The gimbal's pitch angle ranges from  $+35^{\circ}$  to  $-110^{\circ}$ , and its roll angle ranges from  $+25^{\circ}$  to  $-25^{\circ}$ . The roll function is automatic, so that it rolls in the opposite direction as the Teal 2, allowing for the camera to remain horizontal in roll and pitch up to  $25^{\circ}$ .

The electro-optical portion of the camera is a 12 Megapixel CMOS image sensor combined with an 80-degree horizontal field-of-view (HFOV) lens. The EO camera takes 4,000x3,000 video as well as 12 MP resolution still images in JPEG or TIFF format. Optical video from the camera is stored in the Teal 2's on-board flash memory or SD card.

The infrared portion of the camera has a 34-degree HFOV and captures video in a 640x512 format. The IR camera also has a built-in shutter for automating non-uniformity correction, which reduces image blurring and artificial ghosting. IR video is stored in on-board flash memory or SD card in 640x512 format.

The EO/IR camera module provides simultaneous EO and IR video streams to the Teal 2 CPU, formatted as an H.264 elementary stream video within a MPEG2 Transport Stream. Either optical or IR video can be selected (on the TAC) to be transmitted over the radio link in a compressed format. Transmitted optical video is sent in a 720p (progressive scan) format. Video latency to the TAC has been minimized to ensure safe operation in confined areas.

#### MICRO SD CARD SLOT

The I/O port cover door swings open to expose the I/O ports. The port on the left is a Micro SD card slot. Teal's Field Repair Kit includes one 128 GB Micro SD card and one SD card adapter that can be used to store and transfer media files from the Teal 2.



Using the Micro SD card for storage is not a secure method of transferring confidential media files, but currently is one of the limited options for doing so. Be sure you understand the risks of losing the content of the SD card if the sUAS is lost or not recoverable.

#### **AUXILIARY LIGHTING**

The Teal 2 includes an illumination panel on each right and left side of the airframe. These panels are designed to spread light vertically from the bottom to the top of the airframe to be visible from nearly all angles in flight. The stock Teal 2 lights may not be bright enough or have appropriate directivity for some applications such as anti-collision, search and rescue, or line-of-sight navigation at a distance. For these situations, it is desirable to attach third-party auxiliary lighting to the airframe.

#### **AUXILIARY LIGHTING PLACEMENT**

The maximum weight of all auxiliary equipment that can be attached to airframe is 75 grams and must be securely attached to not cause any vibration.

Place the auxiliary light(s) toward the vehicle's natural CoG. This will result in the least amount of degradation to flight performance.

The Center of Gravity (CoG) of Teal 2 is essentially dead center of the vehicle (the intersection point of the two (2) lines drawn between the centers of diagonally opposite props). The closer the weight distribution of the attached equipment maintains the original CoG, the better the aircraft will perform.

Care should be taken to avoid physical or electromagnetic interference. Do not place items containing metal near the magnetometer, located at the rear tip of the vehicle.

Spin the props to make sure that they do not come in contact with the desired location of the mounted light(s). Maintain at least 10mm clearance from tips of the prop blades to the light(s). Select the location of the light(s) while the gimbal protective cover is installed on the sUAS to ensure the added attachment does not interfere with the cover.

Verify that the gimbal operation, gimbal cover, battery pack, propeller assemblies, and rotor arms are not mechanically impeded by the attached lights.

#### REMOTE IDENTIFICATION

Remote Identification (RID) transmits sUAS and TAC information over Bluetooth consistent with the requirements of 14 CFR Part 89.

Teal 2 is tested and compliant with 14 CFR Part 89 as a Standard Remote ID Equipped UAS.

The RID Emergency Status Indicator icon shows the current status of the sUAS. In the event of RID broadcasting failure, an emergency status appears on the TAC. If the sUAS detects an error during flight, RID alerts the pilot and returns the sUAS to the landing point.

There are three RID status indication colors:

- Green Ready to fly.
- Yellow- Emergency. May be automatically detected by the sUAS or manually designated by the pilot.
- Red Remote ID is inoperable or not ready. Red indicates the sUAS is not transmitting data. The sUAS cannot arm or fly. Tap the Vehicle Messages icon to learn more.
  - If the RID status turns red during flight, the sUAS can continue flight. Land the sUAS as soon and as safe and practicable. Once the sUAS lands, it cannot relaunch until the RID issue is resolved.

#### To operate RID:

- 1. Take the sUAS outside and power on the sUAS.
- 2. Power on the ground station TAC controller.
- 3. On the TAC, swipe from the right side of the screen to access the Teal Settings application.
- 4. Tap the Teal Settings application to launch the app.
- 5. Use the center bar slider to minimize the the TAC app and keep it running in the background.

The RID status indicator turns green when the RID is operating. RID does not allow flight indoors. RID requires valid GPS lock signal to operate. Changing location or turning off the sUAS for more than 24 hours loses the GPS lock. It may take three minutes to reestablish the GPS lock.

Errors display in hexadecimal codes. Common RID errors include loss of GPS signal and not running the TAC app. In the event of errors during flight, land the sUAS immediately.

To ensure accurate RID data, the pilot must:

- Position the TAC no closer than 100' horizontally from buildings or structures during flight.
- Make sure the TAC is oriented and operated with the screen parallel to the ground.

Ensure there are no obstructions which obscure the TAC from full view of the sky.

#### DISCONNECTING A PAIRED VEHICLE FROM THE TAC

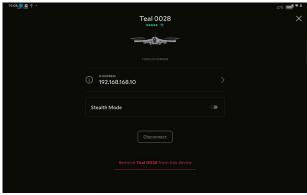
Disconnecting a paired vehicle from the TAC does not delete the pairing. This allows users to disconnect from vehicle and connect to another vehicle. See the **Unpairing** instructions below if permanent unpairing is needed.

- 1. Open the **Teal Settings** application.
- 2. Select the vehicle to disconnect.
- 3. Tap **Disconnect**.

#### **UNPAIRING THE SYSTEM**

Unpairing the Teal 2 from the TAC drops the secure pairing relationship.

- 1. Open Teal Settings application.
- 2. Tap the vehicle to disconnect.
- 3. Tap Remove vehicle from this device.



4. A pop up appears asking if you are sure you want to remove the vehicle. Tap **Remove**.

#### **BINDING THE VEHICLE AND TAC**

Each Teal 2 and TAC are paired over a secure wireless network. All communicated data is encrypted between the Teal 2 and TAC over the AES-256 encrypted wireless network.

Only one wireless modem link is available between the TAC and the Teal 2. Both the Teal 2 and the TAC use the Microhard Pico series pDDLxxxx-AES256 modem. The Microhard Pico modems support Advanced Encryption Standard with block lengths of 256 bits.

Radio encryption is managed through the TAC radio's user interface (UI). Access to the radio's configuration interface is secured through the QGroundControl application with a valid account name and password. Once logged into the TAC, the user selects a unique network ID to allow linking to and pairing with the Teal 2. Once joined to the same network, the wireless network forms a wireless encrypted closed network between the air and ground systems.

# PAIRING ADDITIONAL VEHICLES

Users can have multiple vehicles paired with a single TAC. Only one vehicle can be connected for operation at a time. To pair another vehicle:

- 1. Open the **Teal Settings** application.
- Tap Pair+.
- 3. On the vehicle to pair, hold the pairing button for five seconds.
- 4. In the app, tap Continue.

- 5. On the TAC, select the drone to pair.
- 6. Tap Pair with this device.
- 7. Follow the in app pairing instructions.
- 8. Once paired, there is a **Successfully connected to Vehicle** message.



The paired vehicles are listed on the left side of the screen. The connected vehicle is highlighted grey and has a connected icon next to it.

#### **CALIBRATING THE DRONE**

The Teal 2 will arrive already calibrated, and needs to only be calibrated when:

- You have traveled over 50 miles (80 km) or to a new geographical location.
- You have seen significant flight instability, such as "toilet-bowling" or horizontal position wandering greater than 10 ft (3 m).
- The system has prompted you to perform a calibration.



Follow along with our instructional video, *Calibrating Drone Sensors: Teal 2 Drone* on our website at: https://tealdrones.com/support/training-video

# CALIBRATING THE COMPASS

- 1. Connect the vehicle and TAC.
- 2. Touch the **Main menu** icon.
- 3. Select Vehicle Setup.
- 4. Select Sensors.
- 5. Select **Compass** to calibrate the magnetometer.
- 6. Click **OK** in the top right of the screen to begin.
- 7. The first tone from the vehicle alerts you to begin.
- 8. Follow the rotation instructions on the TAC screen.
- 9. Select **Reboot Vehicle** when finished. This step is highly recommended. Not rebooting the vehicle may cause erratic behavior.
- 10. Reestablish connection between the TAC and the sUAS.

#### CALIBRATING THE GYROSCOPE

- 1. Connect the vehicle and TAC.
- 2. Touch the Main menu icon.

- 3. Select Vehicle Setup.
- 4. Select Sensors.
- 5. Place the sUAS on a flat, level surface.
- 6. Select Gyroscope.
- 7. Click OK in the top right of the screen to begin.

This should only take a few seconds to complete.

#### **CALIBRATING THE ACCELEROMETER**

- Connect the vehicle and TAC.
- 2. Touch the Main menu icon.
- 3. Select Vehicle Setup.
- 4. Select Sensors.
- 5. Place the sUAS on a flat, level surface.
- 6. Select Accelerometer.
- 7. Click **OK** in the top right of the screen to begin.
- 8. Follow the instructions on the TAC screen. As each orientation completes, move the sUAS into the next position as prompted on the TAC screen. When all six positions are complete, you may return to Fly View.

# **TEAL AIR CONTROL (TAC) DETAILS**

# **ARCHITECTURE & RATIONALE**

The TAC is a critical system serving as the UI, AV manager, system network manager, media manager, mission program manager, and storage device. As the primary UI, the TAC provides physical controls for the air vehicle to be flown manually with first-person view (FPV) over a low-latency video stream. Using the built-in tablet's touch screen, the user can program autonomous missions and manage other more complex functions through an intuitive custom UI.

As a stand-alone system, all high-resolution mission media and mission telemetry data are securely retrieved from the air vehicle, stored, and replayed by the TAC.

#### SERVICEABILITY

The TAC's mechanical design is straightforward, having only four major chassis components: a clamshell chassis front and rear, an internal tray to secure the Samsung tablet, and a small externally accessed door removable with two Torx screws to access the radio modem for repair.

#### RF COMMUNICATION / RADIO MODEM

The TAC contains associated radio connected internally to a Microhard pMDDL2450-AES256 modem. Radio encryption is initiated and managed through the TAC UI. Once a Teal 2 pairs to a TAC, an encrypted Closed Network between the air and ground systems is automatically formed.

Before operating multiple vehicles, deconflict the RF frequencies. Each RF radio channel for each vehicle should be at least 20 MHz away from the other vehicle frequencies. If one vehicle is using 5 MHz, the next vehicle needs to use 25 MHz.

The 1.8 GHz has channels 4-56. The 2.4 Ghz has channels 6-76.

#### LAN / DRONE

The user can select to either connect the TAC to the sUAS or wi-fi.

#### 1/0

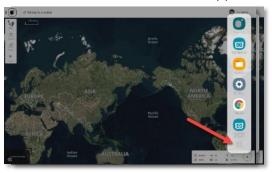
The TAC includes a high-speed USB-C 3.1 port; future functionality and features may be developed.

#### **SAMSUNG TABLET**

The TAC system uses a Samsung Galaxy Tab Active Pro tablet, which is MIL-STD-810G certified and IP68-rated. It features a large, WUXGA (1920x 1200) resolution, 10.1" touchscreen and is super-bright and sunlight-visible with a 550-nit rating. The audio vents comply with the IP53 rating.

#### **TAC SYSTEM POWER**

The main on/off system power switch for the TAC is built into the battery pack. A 4-second press-and-hold of the battery



power button turns the pack on or off. The battery pack must be removed from the TAC to be recharged. The battery pack is not serviceable in the field but is easily removed and replaced.

#### **CAUTION!**



The TAC does not support a battery pack hot-swap.

Power down both the tablet and the battery pack before removing and replacing the battery pack from the TAC.

#### **TABLET POWER**

After powering on the TAC main system power via the battery button with a 4-second press-and-hold, the tablet must then be powered on via its tablet power button with a 2-second press-and-hold.

When the tablet power is on, a quick tap on the tablet power button puts the tablet to sleep. When asleep, a quick tap on the tablet power button, or a double-tap on the screen, wakes it up.

# SYSTEM SOFTWARE DETAILS

# **ACCESSING THE APPS**

The TAC is built around a Samsung Galaxy Tab Active Pro tablet running the Android operating system. A number of Android applications are installed on the TAC.



The Teal QGroundControl (Teal QGC) app is launched upon system bootup.

- 1. Touch anywhere along the top edge of the screen and swipe downward.
- 2. Four small dots appear the right edge of the screen.



3. Touch and slide these dots to the left. This opens a vertical sidebar menu.

4. Touch the 9-dot icon to expand the sidebar to show all the available apps.



- 5. Touch the right-pointing arrow at the lower-right-hand corner of the tray to collapse the window back to the compact sidebar menu.
- 6. Touch the icon to launch the desired app.



# **TEAL QGC APP**

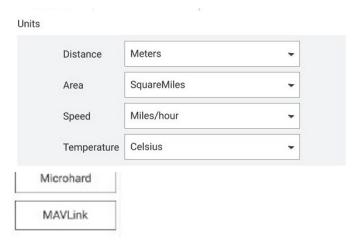
Teal QGC is the ground control application software running in Android on the TAC. It is the primary user application for flying the Teal 2. Teal QGC launches by default when the TAC is powered on.

Teal QGC is Teal's customized version of Auterion's open-source QGroundControl (<a href="https://auterion.com/">https://auterion.com/</a>) with customizations and enhancements added to optimize robustness and usability.

# **GENERAL SETTINGS**

The general settings screen is used to view and manage a variety of Teal QGC software application settings:

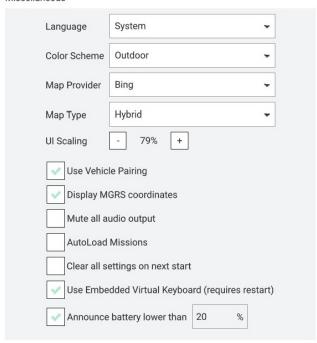
**UNITS:** Set units of measurement for distance, area, speed, and temperature. Choose between feet and meters, imperial and metric, and Celsius and Fahrenheit.



MISCELLANEOUS: Customize or enable/disable the following features:

- Language
- Outdoor/indoor read modes (light/dark screen modes)
- Map provider
- Map type
- UI scaling
- Display MGRS coordinates
- Mute all audio output
- Autoload missions
- Clear all settings on next start
- Turn on/off the embedded virtual keyboard
- Announce low battery charge levels

#### Miscellaneous



**DATA PERSISTENCE:** Disabling this option will result in telemetry logging and map tile caching to not be written to disk. This can be useful for security reasons but can also result in unintentional data loss.

#### **TELEMETRY LOGS FROM VEHICLE:**

- Saves telemetry logs to the vehicle which can later be downloaded to the TAC.
- Saves telemetry logs to the vehicle even if the vehicle was never armed which can later be downloaded to the TAC and can be useful for troubleshooting or other purposes.
- Saves telemetry logs in a CSV format for importing data into other programs for data analysis, such as spreadsheets.

**FLY VIEW:** Customize or enable/disable the following features:

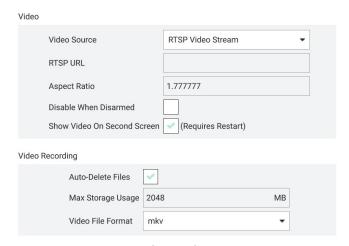
- Use preflight checklist
- Keep map centered on the vehicle
- Show telemetry log replay status bat

- Use vertical instrument panel
- Show additional heading indicators on compass
- Set GO TO location max distance
- Enable new gimbal controls
- Turn on/off gimbal joystick speed factor
- Set gimbal slide speed factor

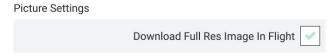
**PLAN VIEW:** Entering the DEFAULT MISSION ALTITUDE value here sets the altitude in the PLAN SCREEN at which missions fly by default, unless otherwise specified.

**CURSOR ON TARGET (COT):** This is currently still under development at the time of this publication.

**VIDEO & VIDEO RECORDING:** These settings are automatic and are not customizable at the time of this publication.



**PICTURE SETTINGS:** Configures full-resolution images whenever a snapshot is taken.



#### **CAUTION!**



This function must be enabled before flight or else photos will not be stored locally on the TAC and will not be transferrable after the mission.

**TEAL QGC SOFTWARE VERSION:** The current version of the Teal QGC software version that has been downloaded onto the TAC. TAC updates are automatic.

#### MICROHARD SETTINGS



The Microhard settings screen is where to enable/disable the TAC's Microhard radio and to view the signal strength of the TAC and the Teal 2.

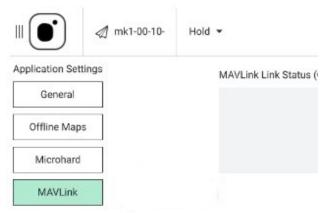
**GENERAL**: When the Enable Microhard box is checked, the Connection Status sub-group appears below it. Otherwise, Connection Status disappears when the Microhard radio is disabled.

**CONNECTION STATUS**: When a vehicle is connected to the TAC, a CONNECTED message is displayed and the real-time RSSI value for both the Teal 2 ("MK1") vehicle and the TAC are displayed.

When the Microhard is enabled, but no vehicle is connected to the TAC, a NOT CONNECTED message is displayed.

# **MAVLINK SETTINGS**

MAVLink (Micro Air Vehicle Link) is used for communication between a Ground Station (GS) and unmanned vehicles, and in the inter-communication of the subsystem of the vehicle. It can be used to transmit the orientation of the vehicle, its GPS location, and speed.



**Mavlink Link Status:** When the TAC is connected to a vehicle, this box displays link statistics consisting of the cumulative number of MAVLink messages sent, the number of messages received, the number of messages lost, and the loss rate expressed as a percentage.

When the TAC is not connected to a vehicle, there are no link statistics to display, and messages indicate that the TAC is not connected.

#### **TEAL SETTINGS APP**

The Teal Settings App is a new application introduced in the 1.6.0. software update. It will eventually replace the older Teal TAC Settings App. This new app handles toggling between the Wi-Fi and drone networks, toggling on and off new features such as Stealth Mode, pairing and maintaining a fleet, and enabling KIOSK mode. The new Teal Settings App and the older Teal TAC Settings App share some duplicated functionality including the switching between networks and entering KIOSK mode. This will be resolved in a later update.

#### TEAL TAC SETTINGS APP

Teal TAC Settings is the application software running in Android on the TAC for changing a few important TAC settings and functions. The Teal TAC Settings app manages which network that TAC is using, screen brightness, relaunch of Teal QGC when needed, and indicates the TAC's current software version.

Launch the app to open the Tac Settings screen.

#### **TEAL DOCUMENTATION APP**

Teal Documentation is the application software running in Android on the TAC that enables electronic viewing of Teal documentation. The user can access and view electronic versions of the system documentation, such as the Operator Manual, in the field right from the TAC, eliminating the need to carry a hard copy or another electronic device.

#### **TEAL UPDATER APP**

Teal Updater is the application software running in Android on the TAC. Teal Updater manages the details of the otherwise-complex software and firmware update process.

If an update is needed, the Teal Updater app will guide you through the process via an automated wizard.

#### UPDATING SOFTWARE/FIRMWARE

**System Requirements:** 

- Access to a wireless network with access to the internet.
- Ensure the system is paired and communicating.
- Use a fully charged battery pack in both the vehicle and TAC.
- Do not power off the vehicle or the TAC at any time during the update process.

Estimated Time: 15-25 Minutes

Follow along with our instructional video, Firmware Updates: Teal 2 Drone, on our website at:

https://tealdrones.com/support/training-videos/. Or use the QR code:



1. Touch the **Teal Settings** icon to launch the app.



- 2. Tap **Configure Device** at the bottom of the screen.
- 3. Change the Active network from **Drone** to WIFI.
- 4. Login into the WIFI system with the appropriate login credentials.
- 5. Touch the **Teal Updater** icon to launch the app.
- 6. Select the **Check Cloud For New Version** button.
- 7. You will see the latest version available.
- 8. Select **Download From Cloud**.
- 9. You will see a **Download Complete** notification when finished.
- 10. You can now reconnect the sUAS and begin the installation process.



- 11. Connect to the sUAS by going back into the **Teal Settings** app and switching back from WIFI to **Drone**.
- 12. You will see a **Connected** message at the bottom of the screen of the **Teal Updater** app.
- 13. Select **Next** to update the Teal 2 and all its subsystems.
- 14. The system will first prepare the Teal 2. This should take less than a minute.
- 15. Select **Next** to continue.
- 16. The system will then copy the firmware on the TAC to the Teal 2. This may take 5 minutes or more.
- 17. Select Next to continue.
- 18. The system will then update all subsystems and will take about 5 minutes.
- 19. Select **Next** to continue.



- 20. The system will then update all the ESCs, and chirping sounds and small movements from the sUAS are normal.
- 21. Once all subsystems are updated, you will see a confirmation screen.
- 22. Select **Next** to continue.
- 23. The system will then reboot the sUAS. Once the reboot is complete, the update process is complete.
- 24. Select either the **Exit** button to return to the Teal QGC, or, select **Next** to go back to the beginning of the upgrade wizard to verify the new firmware version on the sUAS.
- 25. Known errata: the firmware update process may take several reboot cycles to be successful. Please be sure to verify that the new firmware version is on the sUAS.



# **BATTERY PACK & CHARGER DETAILS**

# **ARCHITECTURE & RATIONALE**

Teal purposefully designed the power source for the Teal 2 and the TAC to use the exact same Teal Performance Battery Pack and Teal Battery Charger for both systems.

The battery charge level is visibly indicated by a 5-segment LED directly on the battery pack with a single tap of the power button. Batteries charge from 10% to 80% in 36 minutes and to 100% in 65 minutes.

When battery packs that have been exposed to low temperatures (32 °F (0 °C) or lower) for more than one hour, they must be pre-heated on the charger before flight.

Failure to pre-heat the battery pack before flight could reduce overall battery performance and affect overall flight time, up to 28%.

When the cold battery pack is placed on the charger, the 5-LED bar graph will indicate that the thermal blanket is activated by showing a green LED light pattern starting in the middle moving outwards. When this animation stops and the LED indicates the solid percentage of charge, it can be used for operations.

The amount of time this takes will vary upon the starting temperature of the battery pack.

The Teal Performance Battery Pack consists of six (6) Sony VTC6 18650 lithium-ion cells wired in series to produce a total nominal voltage of 22.2 volts (3.7 VDC per cell). The output voltage ranges from 21.6 VDC (3.6 VDC per cell) to a maximum of 25.2 VDC (4.2 VDC per cell). The cells have a capacity of 3 Ah (amp-hours), producing a total nominal energy of 66.6 Wh (watt-hours).

This results in approximately 60 usable Wh from the pack, which equates to flight time of up to 25 minutes for the Teal 2 and up to 8 hours of operation on the TAC.

# **CAUTION!**



The Teal 2 and the TAC do not support a battery pack hot-swap. Be sure to power down the battery pack before removing and replacing it.

Per regulation, battery packs are shipped at not more than 30% state of charge and must be fully charged before using. The battery pack is configured by the factory to be in a very low power state called shipping mode in which only 15 uA is consumed. This results in a shelf life of several years.

When the user removes the battery pack from shipping mode, the lowest power state that the battery pack can enter is sleep mode. The battery pack will automatically go into sleep mode upon 72 hours of inactivity. The current consumption in this sleep mode is approximately 675 uA.

If a user removes the battery pack from shipping mode without further charging, the shelf life is 34 days from 30% to a 10% state of charge, and 52 days (7.4 weeks) to 0% state of charge. If a user removes the battery pack from shipping mode and fully charges the battery pack, the shelf life in sleep mode is 163 days (23 weeks) from 100% to a 10% state of charge, and 182 days (26 weeks) to 0% state of charge.

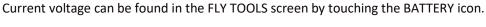
Pack dimensions are: 5.03" L x 2.86" W x 0.96" H (127.68 mm L x 72.67 mm W x 24.5 mm H).

Each pack weighs approximately 0.84 lbs (380 g).

Quickly push-and-release (tap) the button to briefly indicate the pack's state-of-charge. Press-and-hold for four (4) seconds to power off and on. The middle LED in the charge level meter stays lit when the pack is powered on.

# **BATTERY LED INDICATORS**

The battery pack has a 5-LED bar graph to indicate state-of-charge and power status indicated in 20% increments.





This table summarizes user actions, the various resulting battery states, and LED indication of those states.

User Action	LED Action	Mode
<b>Tap</b> Power Button	1 - 5 LEDs turn on, then off	Charge Level indication for 2 seconds
<b>Tap</b> Power Button	2 <sup>nd</sup> & 4 <sup>th</sup> LEDs flash 3 times	In low-power Shipping Mode! Charge to exit!
Press & Hold for 4 seconds	Sequential turn-on	Toggles battery Power to ON
Release after 4- sec hold	Middle LED stays on	Battery Power is ON
Press & Hold for 4 seconds	Sequential turn-off	Toggles battery Power to OFF
Release after 4- sec hold	All LEDs off	Battery Power is OFF

#### **TEAL BATTERY CHARGER**

The Performance Battery Charger is a Teal-proprietary smart charger system built for charging Teal Performance Battery Packs. The charger converts the power supply's DC output and regulates its voltage and current output to optimally charge the battery.

The Smart Charge Adapter has an internal cooling fan that automatically turns on when power is applied to keep the smart charger electronics operating safely across the specified operating temperature range.

The battery pack is simply inserted onto the charger via mating slots in the battery pack, and the side latches on the battery pack securely lock it into place.

Charger dimensions are: 3.65" L x 3.52" W x 1.80" H (92.7 mm L x 89.4 mm W x 45.7 mm H). Each charger weighs 0.35 lbs (158 g).

# **CHARGER EXTERNAL POWER SUPPLY**

The power supply for the Teal Battery Charger is an external cord-to-cord "brick" style switching power supply with a universal voltage input. It has a captive DC power cable and a removeable USA NEMA 5-15P to IEC 320 C13 AC power cable.

The power supply may be operated from AC voltages ranging from 100-240 VAC. The removeable AC cord can be replaced with an appropriate cord for that particular region.

The supply power unit is a fully sealed enclosure complying with IP32 environmental rating and operates in temperatures ranging from 32 °F to 140 °F (0 °C to 60 °C). It is approved to international medical and IT safety standards. The output power is 120 W, the output voltage is 25.2 V, and output current is 5.0 A (±5%).

### **CAUTION!**



Always power down the Teal 2 and the TAC before removing and replacing their battery packs.



Charge within the limits of 32 °F to

113 °F (0 °C to 45 °C). Do not operate charger in direct sunlight to avoid exceeding temperature limits.



Remove the battery pack from the charger once it is fully charged to prevent unnecessary prolonged heating.



Unplug the charger power supply when not in use to prevent unnecessary heating and wear on electrical components.



Charge battery packs at least once every three (3) months to prevent over-discharge and possible permanent damage.



Properly dispose of depleted or damaged battery packs in accordance with applicable federal, state, and local regulations.

#### WARNING!



If improperly stored, lithium-ion batteries such as the Teal Performance Battery Pack may become unstable, overheat, damage cells, and potentially catch on fire.



Store batteries between
-4 °F to 113 °F (-20 °C to 45 °C).
Do not keep batteries in hot vehicles!



Store battery packs in an isolated area, away from flammable and combustible materials. If possible, store in metal storage cabinets.



Never stack heavy objects on top of boxes containing battery packs to prevent crushing or puncturing the cell case, leading to possible short circuits or fire.

# **MISCELLANEOUS**

# **PACKAGING, SHIPPING & LABELING SPECIFICATIONS**

# PACKAGING & SHIPPING

All items are packaged in compliance with Department of Transportation (DOT) Pipeline and Hazardous Materials Safety Administration (PHMSA) and International Civil Aviation Organization (IATA) regulations for both ground and air transport. Batteries are shipped at not more than 30% state of charge. All required documentation is provided to the shipper.

Battery pack packaging and transport meet safety, environmental, mechanical, and electrical requirements for lithium cells detailed in section 38.3 of the UN Manual of Tests and Criteria (UN Transportation Testing) and the UN/DOT 38.3 to prevent short-circuiting, collapse by dropping or stacking, exposure to moisture and protection from damage by dropping.

#### LABELING

All packages are marked and labeled according to Department of Transportation (DOT) Pipeline and Hazardous Materials Safety Administration (PHMSA), and International Civil Aviation Organization (IATA) regulations for both ground and air transport. Packages that contain lithium batteries are clearly labeled with the UN3481 placard visible on the outside of the package, to include the overpack. Packages that only contain lithium batteries are clearly labeled with the UN3480 placard visible on the outside of the package.

# **PATENTS & TRADEMARKS**

Teal is a wholly owned subsidiary of Red Cat.

The Teal GE/TAC system is manufactured under the following U.S. patents: 9,915,955; 9,926,077; 10,671,072; 10,683,089; 10,836,486.

All patents are held by UAV patent corp.

Teal Drones<sup>™</sup>, Teal 2<sup>™</sup>, and Teal Air Control<sup>™</sup> are registered trademarks of Teal Drones, Inc.

# **ELECTRONIC VERSION**

An electronic version of this manual and all accompanying training videos can be found on our website at: https://tealdrones.com/support/

or quickly access by scanning this QR code:



# **APPENDICES**

**APPENDIX A: TROUBLESHOOTING GUIDE** 

**APPENDIX B: FIELD MAINTENANCE & SCHEDULE** 

# TROUBLESHOOTING

This troubleshooting guide highlights the most commonly known issues and is not intended to be an exhaustive list. Contact Teal Drone Customer Support team at any time at (385) 281-8415 or at support@tealdrones.com.

ISSUE	SOLUTION
The camera payload on the Teal 2 "flops" and will not hold stable.  ISSUE  A BATTERY PACK SHUTS OFF AFTER AN ATTEMPT TO POWER ON  A battery pack that is NOT connected to a Teal 2 or TAC immediately shuts off after an attempt to power it on.  A battery pack that is connected to a Teal 2 or TAC will not power on or immediately shuts off after an attempt to power it on.	1. If in the air, wait 30 seconds. The gimbal will automatically try to stabilize itself.  2. Restart the Teal 2 by powering it off and then on again.  3. Make sure that there are no obstructions or debris in the gimbal payload.  SOLUTION  This is normal behavior. The battery pack will remain powered on once connected to a Teal 2 or TAC.  1. Attempt to charge the battery pack:  Tap the power button once.  Insert the DC power cable into the charger and plug the AC power cord into an AC outlet.  Insert the battery pack onto the charger.  Verify that the green LEDs on the battery pack are illuminated to indicate the battery pack is charging.  2. If the attempt to charge is unsuccessful, please contact Teal Drone Customer Support:  (385) 281-8415 support@tealdrones.com
ISSUE	SOLUTION
THE TEAL 2 WILL NOT ARM  The Teal 2 will not arm using either the arm button or soft key commands.	<ol> <li>Make sure that the battery pack is powered on and is fully charged. The sUAS will not arm when the battery pack charge level is 20% or less.</li> <li>If in Position Flight Mode, you may not be connected to a sufficient number of satellites to be able to triangulate the position of the vehicle. It is critical to have at least eight (8) but recommended that ten (10) satellites are indicated on the GPS icon prior to takeoff.</li> </ol>

ISSUE	SOLUTION
BUTTONS/JOYSTICKS DO NOT RESPOND  The buttons or joysticks on the TAC are not responding and are not commanding the sUAS.	<ol> <li>Perform the joystick setup once more:</li> <li>Connect the vehicle and TAC.</li> <li>Touch the Main menu icon.</li> <li>Select Vehicle Setup.</li> <li>Select Joystick.</li> <li>Use the General, Button Assignment, and Advanced windows to customize the joystick and buttons as desired.</li> <li>Contact Teal Drone Customer Support:         <ul> <li>(385) 281-8415</li> <li>support@tealdrones.com</li> </ul> </li> </ol>
ISSUE	SOLUTION
AN ERROR SYMBOL APPEARS WHEN ATTEMPTING TO SNAP A PHOTO  When attempting to snap a photo, an error symbol appears indicating that the attempt was unsuccessful.	Make sure that the photo functions in the General Settings are enabled:  1. Touch the Main menu icon. 2. Select Settings at the bottom of the screen. 3. Select General. 4. Scroll down to Picture Settings. 5. Check the Download Full Res Image In Flight box.

UNCOMMANDED FLIGHT IN A CIRCULAR MOTION aka "TOILET BOWLING"  The sUAS will be stuck flying in a circular motion uncommanded.  1. Try to fly a figure-8 pattern in the air to recontrol.  2. Land and perform a compass/ magnetome calibration: 3. Connect the vehicle and TAC. 4. Touch the Main menu icon. 5. Select Vehicle Setup. 6. Select Sensors. 7. Select Compass to calibrate the magneton 8. Be ready to pick up and rotate the sUAS. 9. Click OK in the top right of the screen to b. 10. The first tone from the Teal 2 will alert begin. Follow the instructions on the TAC suas suas steady for the next orientation. 12. Select Reboot Vehicle when finished. 13. Reestablish connection between the TAC a sUAS.  Due to known errata, it is recommen
perform a power cycle (turn the sUAS I pack off and on again).  Contact Teal Drone Customer Support:  (385) 281-8415 support@tealdrones.com

ISSUE	SOLUTION
THE COMPASS INDICATOR SPINS/DOES NOT HOLD STEADY  The compass or heading indicator on the TAC fly view will spin or drift instead of holding steady.	<ol> <li>Perform a compass/magnetometer calibration:</li> <li>Connect the vehicle and TAC.</li> <li>Touch the Main menu icon.</li> <li>Select Vehicle Setup.</li> <li>Select Sensors.</li> <li>Select Compass to calibrate the magnetometer.</li> <li>Be ready to pick up and rotate the sUAS.</li> <li>Click OK in the top right of the screen to begin.</li> <li>The first tone from the Teal 2 will alert you to begin. Follow the instructions on the TAC screen.</li> <li>The second tone will prompt you to hold the sUAS steady for the next orientation.</li> <li>Select Reboot Vehicle when finished.</li> <li>Establish connection between the TAC and the sUAS.</li> </ol> Due to known errata, it is recommended to perform a power cycle (turn the sUAS battery pack off and on again).

MAPS DO NOT CACHE/SAVE  Maps are not saved or imported on the TAC.  1. Make sure that the active network has WIFI selected. 2. Make sure that proper procedure was followed in the Offline Maps screen: 3. Touch the Teal Tac Settings icon. 4. Change the Active network from Drone to WIFI. 5. Login into the WIFI system with the appropriate login credentials. 6. Slide the Settings screen all the way to the right to open the QGC app. 7. Touch the Main menu icon in the top left of the screen. 8. Select Settings at the bottom left of the screen. 9. Select Offline Maps. 10. Select Add New Set. 11. Set and zoom to the area that you would like to save. 12. Create a name for map set in the Add New Set field. 13. Set the map type. 14. Check the Fetch Elevation Data box to include elevation data with the tile set. 15. Select Download when finished. 16. Touch the Main menu icon in the top left of the screen. 17. Select the Fly button. 18. Touch the Teal TAC Settings icon. 19. Change the Active network to Drone from WIFI. 20. Once the TAC acquires the GPS signal, the map screen will automatically load that tile set.	ISSUE	SOLUTION
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# FIELD MAINTENANCE & SCHEDULE

#### FIELD REPLACEABLE PARTS

Field replaceable parts are easily replaced in the field. Use the tools provided in the Field Spares Kit to replace and repair parts.

This manual does not cover repairs, upgrades, or software updates that cannot be performed in the field. Attempting repairs, upgrades, or software updates not covered in this manual may void conditions and terms of the warranty.

# **MAINTENANCE SCHEDULE**

# **AFTER 10 FLIGHT HOURS OR AS NEEDED**

- 1. Clear and format the SD Card media.
- 2. Clean all sensors and the vehicle with a damp cloth and a can of air.
- 3. Fully discharge all batteries and charge back to full capacity.
- 4. Verify the gimbal and camera connectors are securely seated.
- 5. Update the Teal 2 and the TAC software.
- 6. Delete and re-download offline maps to get latest versions.
- 7. Clear flight logs from the Teal 2.

#### AFTER FLIGHT MAINTENTANCE OR AS NEEDED

- 1. Replace propellers every 10 hours of flight.
- 2. Replace arms.
- 3. Retire battery pack after 150 charge/discharge cycles.

# **ROTOR ARM REPLACEMENT**

Replace the entire arm when the rotor arms are damaged or worn. The spare arms are prewired with the motor installed and only need to be locked into place and secured with a single Torx T8 screw per arm. The Torx T8 screwdriver is included in the Field Repair Kit. Use the included Torx T8 screwdriver to replace the arms.

Arms are keyed as clockwise (CW) and counter clockwise (CCW) on the airframe. The CW and CCW arms are not interchangeable.

#### ARM REPLACEMENT INSTRUCTIONS

1. Place the sUAS on its back on a table or workspace. Hang the antenna off the edge of the table to prevent damage.

- 2. Remove the single T8 Torx screw on the motor arm with the T8 Torx screwdriver.
- 3. Set the screw aside for re-use.
- 4. Pull the arm straight out of the socket.
- 5. Insert the new arm into the airframe. Push firmly until the screw holes on the arm and frame align.
- 6. Use the Torx T8 screwdriver to tighten the screw and secure the arm into place.
- 7. Test the motor to ensure it functions properly for the next flight.

# **CAMERA AND GIMBAL PAYLOAD REPLACEMENT**

Both the FLIR Hadron EO/IR camera and gimbal are replaceable in the field. Use the specific tools to prevent damaging parts in the repair process.

#### CAMERA & GIMBAL REPLACEMENT INSTRUCTIONS

- 1. Place the sUAS on its back on a table or workspace. Hang the antenna off the edge of the table to prevent damage.
- 2. Remove the four rubber grommets on the gimbal brackets. Use a screwdriver to push the grommets through the hole.



3. Use your fingernail or a screwdriver to press the tab on the motor cable connector.



- 4. Pull the connector straight up to disconnect it from the socket.
- 5. Pull the connector straight up to disconnect it from the socket.
- 6. Squeeze the side latches of the camera data cable connector to release it.
- 7. Pull the connector straight up to disconnect it from the socket.
- 8. Use a T5 Torx screwdriver to remove the four M1.6 x 0.35mm screws from the back of the Hadron camera. Set the screws aside for re-use.
- 9. Pull the Hadron camera away from the gimbal.



- 10. Check the gasket around the PCB on the Hadron camera is properly aligned. Adjust if needed.
- 11. Push the Hadron camera onto the gimbal. Press straight down until you feel the connector click into place.
- 12. Use a T5 Torx screwdriver to secure the four M1.6 x 0.35 mm screws in the back of the Hadron camera.
- 13. Connect the camera data cable connector to the mating socket in the sUAS. The side of the cable is facing toward the front of the sUAS.
- 14. Connect the gimbal motor cable connector to the mating socket in the sUAS. The tab on the connector faces the front of the sUAS.



data connector faces the Hadron Camera.

15. Align the rubber grommets on the gimbal under the holes on the gimbal brackets.



16. Pinch and pull the rubber grommets through the bracket holes.



#### **CAUTION!**



The exposed PCB is ESD sensitive and static discharge can damage the electronics. Minimize handling of the exposed PCB.

# SYSTEM CHECKOUT

- 1. Manually move the gimbal pitch and roll axis and check for binding or obstructions.
- 2. Check that no wires are pinched.
- 3. Power on the system and confirm the gimbal properly functions and is properly oriented.

#### PROPELLER REPLACEMENT

Individually damaged or worn propeller blades require the entire propeller to be replaced. They are easily installed, removed, or replaced with a simple push-and-twist method that requires no tools or hardware.

There are two CW propellers and two CCW propellers. The propellers are keyed so that the CW and CCW props cannot be mounted to the wrong hub.

The CW propellers have black rivets that secure their blades. The CW propellers lock into place by turning them in a CCW direction.

The CW propeller motors have a black ring below the spring. The CW propeller motors have a black ring below the spring. The CCW propellers lock into place by turning them in a CW direction.

The two CCW propellers have silver rivets that secure their blades. The two CCW propeller motors have a silver ring below the spring. The CCW propellers lock into place by turning them in a clockwise direction.



# PROPELLER REPLACEMENT INSTRUCTIONS

- 1. To remove a propeller, push down and rotate until the propeller comes free.
- 2. To attach a propeller to a motor, line up and insert the three bent legs on the underside of the propeller into the three slots on the motor.



3. Hold the propeller motor in place while pushing down to compress the spring on the shaft. Rotate the propeller into place. Allow the spring to push the hub up into its locked position.